

SANUPS

HYBRID UPS

E11A

Uninterruptible Power Supply

350VA

100V Model

Instruction Manual

SANYO DENKI



Introduction

Thank you for choosing the SANUPS E11A.

SAVE THESE INSTRUCTIONS

This manual contains important instructions for E11A that should be followed during installation and maintenance of the UPS*¹ and batteries to protect the safety of the service technician*² and the customers. To use the UPS correctly and safely, read this manual before using the UPS. Please be sure to also read the *User Settings Guide* for details about user setting menus. After reading, please keep these handy for convenient reference.

This UPS is intended for installation in a temperature-controlled indoor environment free of conductive contaminants.

- Operating temperature: 0 to 40 ° C (32 to 104 ° F)

*¹ UPS is an abbreviation for Uninterruptible Power Supply.

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*² Service technician

This term is used to indicate service technicians from SANYO DENKI or entrusted from SANYO DENKI with knowledge of this UPS.

Maintenance work must not be performed by other than a qualified service technician.

Notes about UPS Model

This manual is for the following UPS Models. Confirm your UPS Model before using the UPS.

UL Model		UPS Model name*3	
E11A351U001	E11A351U001J	E11A*001	E11A351
E11A351U021	E11A351U021J	E11A*021	

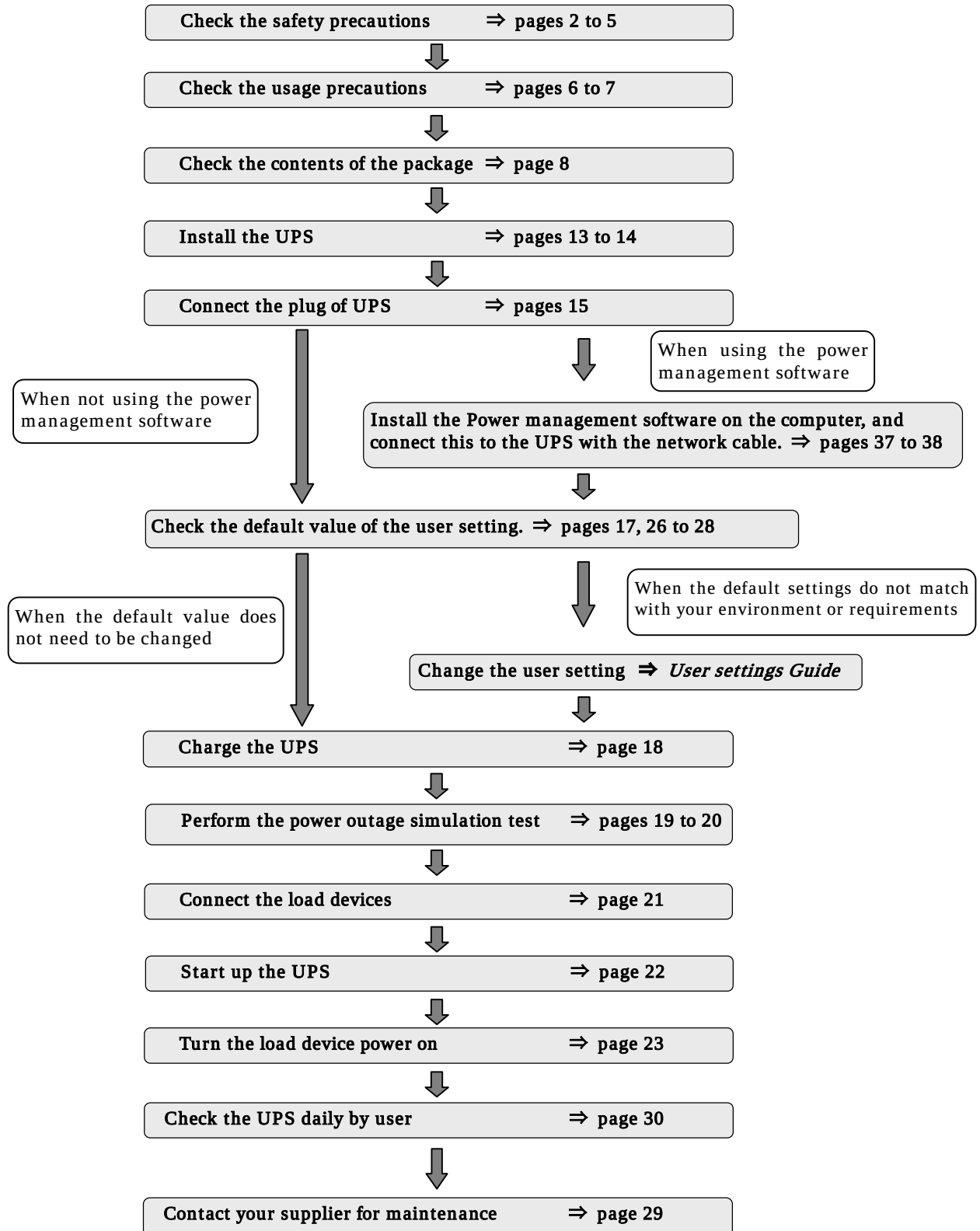
*3 In the explanation by each capacity class in this manual, UPS names are abbreviated to the Model name shown in this column.

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- この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A
Translation:
This is a Class A product based on the standard of the VCCI Council. If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective actions. VCCI-A
- This equipment complies with EN62040-2 Category C2.
Warning: This is a category C2 UPS product. In a residential environment, this product may cause radio interference, in which case the user may be required to take additional measures.

§1. Before Use

The procedures to use the UPS are shown in the following. Be sure to proceed as follows to use the UPS safely and properly.



§2. Safety Precautions

PRECAUTIONS (IMPORTANT SAFETY INSTRUCTIONS)

This Manual contains important instructions for operating and maintaining the E11A Series and the batteries to protect the safety of the service technician and the customers.

Before installing, operating, performing maintenance or inspecting the UPS, be sure to read this manual and accompanying documents carefully to obtain a clear understanding of the information related to its operation, safety and important precautions.

This manual described two warning levels, WARNING and CAUTION, as described below.

Label	Explanation
 WARNING	Denotes immediate hazards which WILL probably cause severe bodily injury or death, as a result incorrect operation.
 CAUTION	Denotes hazards which COULD cause bodily injury and product or property damage, as a result incorrect operation.

Additionally, even those hazards denoted by  **CAUTION** could lead to a serious accident, so the instructions should be strictly followed.

The following labels indicate particularly important instructions which must be carefully followed. The graphic symbols indicate prohibited and mandatory actions.

Symbol	Explanation
	Indicates actions that must not be allowed to occur (prohibited actions).
	Indicates actions that must be taken (mandatory actions).  : This example signifies the mandatory actions.  : This example signifies that the equipment must be securely grounded.
	Indicates CAUTION (including WARNING). Specific information appears within the graphic symbol or in an explanation nearby.  : This example signifies the general caution.  : This example signifies the danger of electric shock.  : This example signifies the danger of fire or smoke

1. Relocation and Transportation Precautions



CAUTION

- Be careful to avoid falling or dropping the UPS during relocation or transportation, as bodily injury could result.
- Be careful to avoid back strain when handling the UPS.
- To avoid bodily injury caused by dropping the UPS, do not tilt it more than 10 degrees to either side when moving the UPS vertically. Take preventative measures to avoid dropping the UPS if it must be tilted more than 10 degrees when moving it.

2. Installation Precautions



CAUTION

- The UPS should be installed only by technically qualified personnel. Improper installation can result in electric shock, bodily injury, and/ or fire.
- Never operate or store the UPS in the following environmental conditions. Doing so may cause the UPS to malfunction, sustain damage or deteriorate, which could result in a fire.
 - a. In ambient environmental conditions other than those specified in the product brochure and instruction manual (temperature 0 to 40°C (32 to 104° F), relative humidity 20 to 90%), such as in extremely high or low temperature and high humidity.
 - b. Where the UPS is exposed to direct sunlight.
 - c. Where the UPS is directly exposed to the heat from a heat source, such as a stove.
 - d. Where the UPS may be subject to vibration or physical shock.
 - e. Near a device that may emit sparks.
 - f. In the presence of dust, salt or corrosive or flammable gas.
 - g. Outdoors
- Be careful not to block the air intake and exhaust vents of the UPS. Keep the front and back of the UPS at least 20 cm (approximately 8 inches) away from the wall. Be careful not to block the air intake and exhaust vents of the UPS. If the air intake or exhaust vent is blocked, the internal temperature of the UPS rises, which could cause battery deterioration resulting in a fire. For maintenance, the UPS requires at least 20 cm (approximately 8 inches) space at the front and 50 cm (approximately 20 inches) space at the back.
- The space around the UPS must be ventilated. Unless the ventilation airflow is maintained, gas produced by battery charging could result in rupture or explosion of the case.
- Install the UPS on a stable surface capable of bearing the weight (refer to the table) of the UPS in the correct manner specified in this manual. If the UPS is installed incorrectly, impact or vibration could cause it to fall or move inadvertently, resulting in bodily injury. Be careful to avoid back strain.
- Move packaging such as plastic bags and film and accessories such as screws to a place that is out of reach of children. If a child, for example, places film over his or her head or swallows a screw, there is a danger of suffocation.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.



Model \ Weight	kg	lbs
E11A351U	8.2	18.08

3. Wiring Precautions



CAUTION

- Wiring should be performed only by technically qualified personnel. Incorrect wiring can result in electric shock and/or fire.
- Protection in primary circuits against over currents, short circuits and earth faults is not provided inside this UPS. Protection in primary circuit against over currents short circuits and earth faults shall be provided as part of the building installation.
- Connect the grounding cable securely in the manner specified. Failure to connect the grounding cable may result in electric shock. Have a qualified electrician perform any grounding work that may be required. (a fee will be charged.)
- The grounding cables of all load devices* connected to the output of the UPS must be securely connected to the grounding terminal. Failure to connect the grounding cables correctly may result in electric shock.



* Load devices are devices such as computers that are connected to the UPS.

4. Operating Precautions



WARNING

- Immediately shut the UPS off if it malfunctions, or if an unusual odor or noise is observed. Failure to do so may result in a fire.
- To avoid electric shock, do not open the cover of the UPS. Do not detach the cover of the options, except when you use some options. There is danger of electric shock and equipment damage.



PROHIBITED

- Never use the UPS for the following types of loads:
 - a. Medical instruments used for life support.
 - b. Control units for trains or elevators, failure of which could cause bodily injury.
 - c. Computer systems upon which social or public infrastructure depends.
 - d. Devices which serve applications related to the above.



Contact your sales representative if you need to use the UPS in an application like the above. Special equipment, such as redundant devices or an emergency generator must be incorporated when operating, maintaining and controlling systems in which a UPS is used with loads affecting life-support or public infrastructure-dependent applications.

- This UPS must be installed, operated and maintained by technically qualified personnel in an industrial environment. This UPS should not be used in the other environment, for example, a general home environment where a technically qualified personnel is not in.
- Do not smoke or use an open flame near the UPS, as it could cause the UPS to explode or rupture, resulting in injury or fire.
- Do not place containers of liquid, such as a flower vase, on the UPS. If the container was to spill, the liquid could cause a short circuit, resulting in sparks or fire inside the UPS.
- Do not sit, step or lean on the UPS, as bodily injury could result if the UPS was to fall.
- Do not operate the switches with wet hands. There is danger of electric shock.
- All repairs and modifications to the UPS are prohibited. The UPS contains high voltage and no user serviceable parts. Opening the cover, exchanging the battery, parts exchange, and repair can result in electric shock and damage to the UPS when performed by anyone other than qualified service personnel. All such repairs and modifications will void the warranty.



CAUTION

- The following table shows the UPS states resulting from operation of the **INV.ON/STAND BY** switch and **MAIN SW** breaker. Check the indicators before and after operating. Do not touch the **INV.ON/STAND BY** switch and **MAIN SW** breaker unless necessary. If power is supplied incorrectly, an electric shock or bodily injury could result.

UPS Status		Power Output Status	LEDs
MAIN SW	INV.ON/STAND BY	OUTPUT	
OFF	STAND BY	Stopped	INPUT (off-green), OUTPUT (off-green)
ON	STAND BY	Stopped	INPUT (on-green), OUTPUT (off-green)
OFF	ON	Power supplied from inverter	INPUT (blinking-green), OUTPUT (lit-green)
ON	ON	Power supplied from inverter	INPUT (lit-green), OUTPUT (lit-green)

- Avoid inserting sharp objects or fingers into the fan. Doing so may result in bodily injury.
- Do not touch the UPS, including the cables, if you hear thunder nearby. There is danger of electric shock from a lightning strike.



5. Maintenance and Inspection Precautions



CAUTION

- Maintenance and repair of the inside of the UPS should be performed only by technically qualified personnel. Electric shock, bodily injury and burns, fuming, or fire could otherwise result.
- Contact your nearest sales representative or authorized service center to have the UPS checked out or to replace defective parts. Opening the cover carelessly can result in an electric shock or burn.
- Replace the batteries periodically (once every 4.5 years when operated at 25°C (77° F)). Using batteries after their service life has expired may cause a fire.
- Never use organic chemicals such as gasoline, thinner, benzene or detergent to clean batteries. These can cause the casing to crack and leak, resulting in fire.
- Do not allow sharp metallic objects or fingers to touch the battery connectors of the UPS. Doing so may result in an electric shock.
- Do not touch any parts inside the UPS, even when AC input is removed. Voltage produced from the batteries can still cause an electric shock.



6. Radio Frequency Interference



CAUTION

- This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in the residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

7. Battery Handling Precautions



CAUTION

- Battery servicing should be performed by technically qualified personnel. Keep unqualified personnel away from batteries.
- Replace batteries only with the same model and brand: HRL1234WF2FR manufactured by CSB BATTERY Co., LTD. Risk of explosion if battery is replaced by an incorrect type.
- The batteries in this product are lead type batteries which are a reusable resource. Please cooperate by recycling when replacing or disposing of used batteries. Dispose of used batteries according to the instructions. Customers should not dispose of used batteries themselves. To dispose of used batteries, contact your nearest sales representative, an authorized industrial waste handling company, or repack them in their original cartons and send them to your supplier or SANYO DENKI.
- Do not use batteries after their service life has expired. Doing so may result in fuming or fire. Additionally, the battery backup function may fail to operate with such batteries, so that power will not be supplied to the load when a power outage occurs.
- Batteries pose hazards for electrical shock and dangerous short-circuit current. The following precautions should be observed when working with batteries.
 - a. Remove watches, rings and other metal objects.
 - b. Use insulated tools.
 - c. Wear rubber gloves and boots.
 - d. Do not lay tools or metal parts on top of batteries.
 - e. Disconnect the charging source prior to connecting or disconnecting battery terminals.
 - f. Determine whether the batteries have been inadvertently grounded, and if so, remove the source of grounding. Contact with any part of a grounded battery can result in electric shock.
- Do not attempt to open or disassemble batteries. The electrolyte is harmful to the skin and eyes. The battery contains diluted sulfuric acid, which is extremely toxic. If a battery leaks, take appropriate measures to prevent any battery fluid contacting your skin or clothing. Diluted sulfuric acid may cause blindness if it gets into the eye, may burn skin upon contact. It is electrically conductive and corrosive. Observe the following procedures if electrolyte spills:
 - a. Wear full eye protection and protective clothing.
 - b. If sulfuric acid contacts the skin, wash it off immediately with water.
 - c. If sulfuric acid contacts the eyes, flush thoroughly and immediately with water, and seek medical attention.
 - d. Spilled sulfuric acid should be washed down with a suitable acid-neutralizing agent, such as a solution of approximately one pound (500 grams) bicarbonate of soda in one gallon (4 liters) of water. The bicarbonate of soda solution should be applied until evidence of reaction (foaming) has ceased. The resulting liquid should be flushed with water and the area dried.
- Lead acid batteries can present a risk of fire due to generation of hydrogen gas. The following procedures should always be followed:
 - a. DO NOT SMOKE when near batteries.
 - b. DO NOT allow flames or sparks near batteries.
 - c. Before working with batteries, discharge static electricity from the body by first touching a grounded metal surface before touching the batteries.
- If a fire occurs near a battery, do not use water to extinguish it. Use only a powder-extinguishing agent (ABC). Using water can cause the fire to spread.
- Do not dispose of batteries in fire, as they could explode.
- Strictly observe the following precautions when handling the batteries. Failure to do so may cause battery leakage, overheating or explosion.
 - a. Do not solder to any part of the battery directly.
 - b. Do not charge the battery with reversed positive (+) and negative (-) terminal polarity.
 - c. Do not mix different battery types, brands or versions.
 - d. Do not attempt to peel off or break the outer covering of a battery.
 - e. Do not subject batteries to strong physical shock, or throw them away.
 - f. Clean batteries with water-moistened cloth squeezed hard. Do not use organic compounds such as gasoline, thinner, benzene or detergent.
 - g. Electrical energy may remain in a battery even after its service life has expired. Do not allow sparks near used batteries, and protect them from short-circuiting.



§3. For Proper Operation

§3.1 UPS Input Power Supply

(1) Input Power Requirements

The input power of this UPS is shown in the following table. Adjust the output voltage of the UPS to match the AC input voltage^{*1} of the region where you are using the UPS.

MODEL	AC input voltage	AC input frequency	Input capacity	Recommended capacity of breaker (UL standard ^{*4})
E11A351U001 E11A351U021	120V (+15%,-20%)	50 or 60Hz (±8% ^{*2})	358 VA	13A
E11A351U001J E11A351U021J	^{*1} 100, 110, 115, 120V (+15%,-20%)			

^{*1}. The output voltage is same as the rated value of AC input voltage. See the *User Settings Guide* to change the setting.

^{*2}. The range of which the AC input frequency can be synchronized with the inverter varies according to the setting of "Setting UPS Operation Mode" in the user setting menu as follows.

- When "Double conversion" is set, the synchronization range is ±1%.
- When "Auto" or "Economy" is set, the synchronization range is selectable. User can select synchronization range from ±1%, ±3% or ±5%. ^{*3}

When the AC input frequency exceeds ±8%, UPS operation switches to the battery operation.

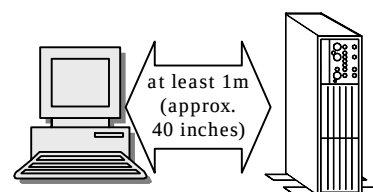
^{*3}. See "Setting Frequency Sync Range" in the *User Settings Guide* to change the setting. The factory default setting is 3%.

^{*4}. Protect branch circuits by using the breaker (UL489 compliant breaker) of the specified capacity on distribution panels. To meet the requirements of UL standards, always protect both polarities.

§3.2 Installation Precautions

* Be sure to install the UPS in accordance with the National Electric Code Articles 110-17 and 110-18.

- (1) Carefully consider the leakage current when a leakage circuit breaker is installed on the input side.
The maximum leakage current of the UPS is 3mA.
- (2) Keep the UPS at least 1 m (approximately 40 inches) away from CRT displays. Other devices which may be sensitive to magnetic flux should be kept away from the UPS, as it emits a slight amount of magnetic flux.
- (3) The UPS employs a fan for forced-air cooling. Provide a clearance specified in §6.2 "Installation Space Check" at the front and back of the UPS to permit free airflow at the air intake and exhaust vents.
- (4) When the AC input power is single-wire grounded, always connect the ground phase to the N(W) terminal (S phase) side of the UPS. See §7 "Input Plug Connection" for details.
- (5) As far as possible, do not ground the output (load) side. If you must make a single-wire grounded connection, always connect the ground phase to the W terminal (V phase) side on the UPS. (This is to prevent short-circuiting by the ground.) See §10 "Load Devices Connection" for details.



§3.3 Usage Precautions

- (1) Never short-circuit the output terminals.
Doing so causes preventing output with protective functions to activate, or the fuses to blow.
- (2) Unsuitable load devices
Do not connect laser printers, plain paper fax machines, copy machines, or overhead projectors, cleaners, or hair-dryer as load devices. Such devices are subject to high transient current surges. This may cause an overload that could prevent battery backup operation when an outage occurs, and could damage the UPS.
- (3) Power supply environment
If the UPS is used in an environment subject to long and frequent power outages (more than once a week), the batteries may not receive sufficient charge, which could result in foreshortened battery life and premature battery failure.
- (4) If the UPS is not operated for a long period, the batteries may require recharging. If the batteries in the UPS are left uncharged, their service life will be greatly foreshortened. Recharge (refresh charge) in accordance with the UPS storage environment as shown in the table below. See §9.2 “UPS Charge” to recharge the UPS.

Storage Temperature	Charge Interval	Operation
25°C	Once every 6 months	At least 20 hours
30°C	Once every 4 months	At least 20 hours
40°C	Once every 2 months	At least 20 hours

- (5) Insulation testing
Before testing indoor wiring insulation, shut down the UPS and disconnect the input and output cables. Conducting an insulation test with the UPS connected may damage electronic components such as the built-in arrester.

§4. Checking the Contents of the Package

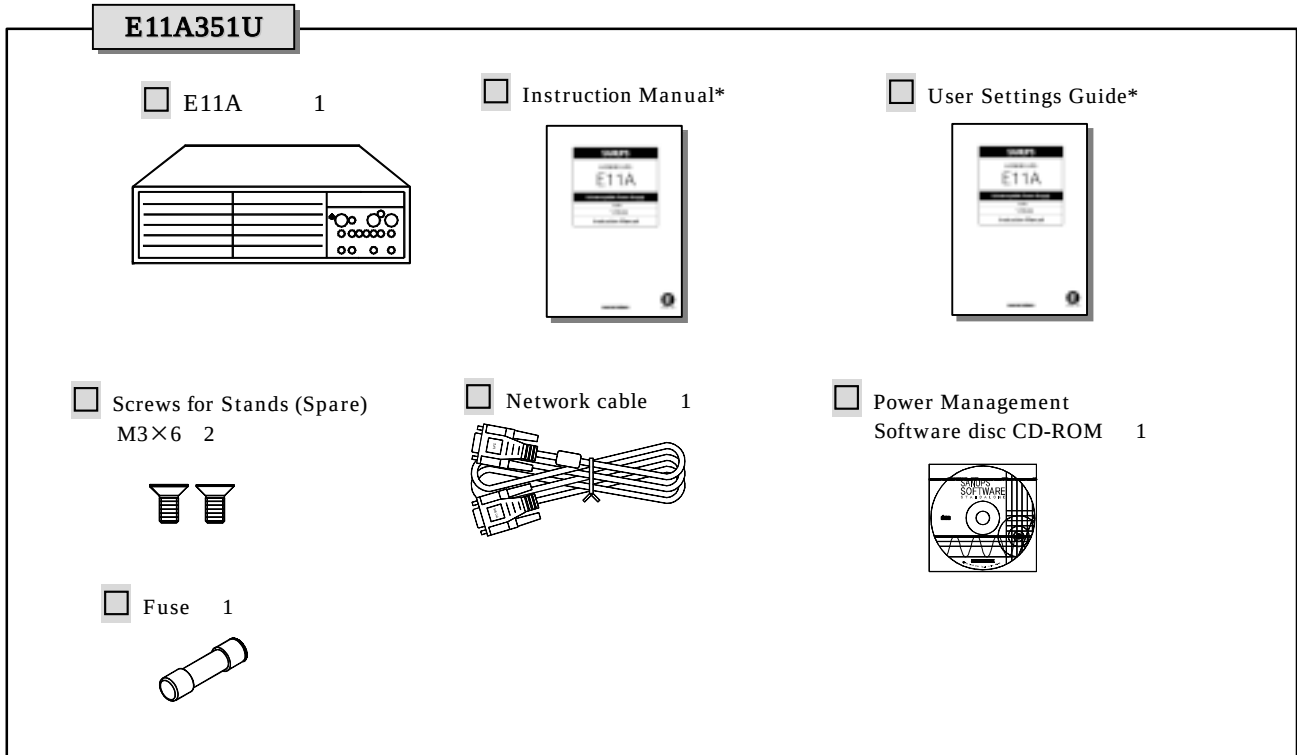
After opening the package carton, check to be sure that it contains all of the following items.

Are UPS and all accessories in ?

Is there no visible damage on the UPS?

Check and put the mark in ☒ .

If any item is missing, contact your supplier or SANYO DENKI.



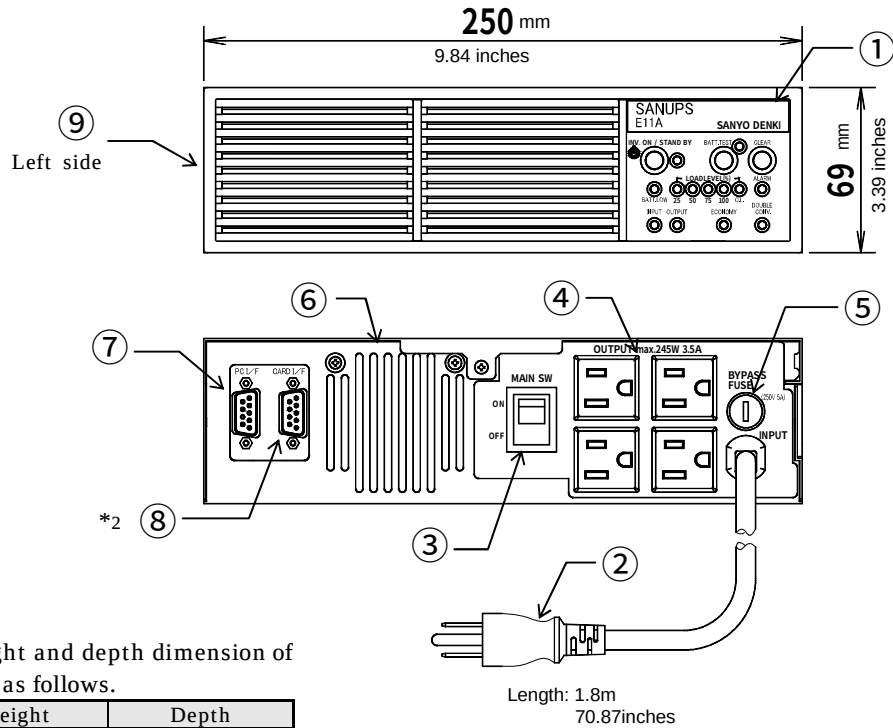
* Supplied Manuals vary depending on the UPS model.

Note about sale or transfer of ownership

If you sell the UPS or transfer ownership to a third party, all accessories and other items supplied with the UPS must be sold or transferred together with the UPS.

§5. External Dimensions and Part Names

§5.1 Front and Back Panels of UPS



The weight and depth dimension of UPS are as follows.

Weight		Depth	
kg	lbs	mm	inches
8.2	18.08	365	14.37

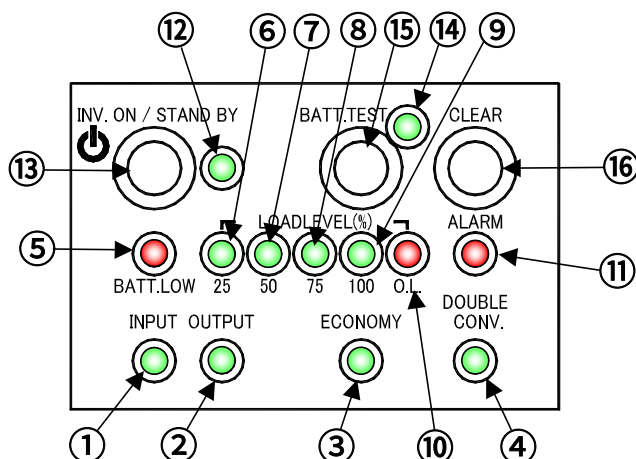
No.	Name	Label	Function
①	Control panel and indicators	—	Control panel for control operations, UPS status display, and function settings
②	Input power plug	—	Input power plug
③	Input switch	MAIN SW	Input power On and Off switch
④	Output terminals	OUTPUT	Power output terminals
⑤	Bypass fuse	BYPASS FUSE	To protect bypass circuits
⑥	Exhaust vent for cooling fan	—	Ventilation inside UPS
⑦	PC interface	PC I/F	Connector for the Power Management software
⑧	Card interface *2	CARD I/F	Connector for the option box. This is not available for the 001 model.
⑨	Stand	—	Stand for vertical installation

Notes

*1. In this manual, the switches are indicated by a frame ☐ like **MAIN SW**.

*2. This function is only available for 021 model. It is not available for 001 model.

§5.2 Control Panel and Indicators



Indications of LED in this manual

The LEDs on the control panel are described as “Green INPUT” or “Red ALARM”.

The LEDs state are indicated as follows;

☀: LED lights. ✨: LED blinks.

No.	Label	Functions			
		Status display	Lit	Not lit	Blink
①	INPUT	UPS input power status	Normal input	-	Input error
②	OUTPUT	UPS output power status	UPS outputting power supply	OFF	Power supply bypassing
③	ECONOMY	Operation mode	Economy mode operation ※1	OFF ※3	-
④	DOUBLE CONV.	Operation mode	Double conversion mode operation ※2	OFF ※3	-
⑤	BATT. LOW	Battery status	Battery power low	Battery power normal	Battery exhausted
⑥	LOAD LEVEL (%)	25	Load level 25%	Load 25% or more	Load under 25%
⑦		50	Load level 50%	Load 50% or more	Load under 50%
⑧		75	Load level 75%	Load 75% or more	Load under 75%
⑨		100	Load level 100%	Load 100% or more	Load under 100%
⑩		O.L.	Overload display	Load 105% or more	Load under 105%
⑪	ALARM	Alarm	Failure detected	No failure	-
⑫	INV. ON STAND BY	Operation status	UPS outputting power supply	OFF	Power supply bypassing
⑬	INV. ON STAND BY	UPS ON/OFF switch			
⑭	BATT. TEST	Battery test	Result: Normal	-	Testing ↓ Blinking speed changes. Result: Error
⑮	BATT. TEST	Battery test operation			
⑯	CLEAR	Stop buzzer, clear result of battery test			

Operation mode of the UPS and indication of LED

※1. Economy mode operation·····When power conditions are good, UPS supplies this power to the load.

※2. Double Conversion Mode Operation·····When power conditions fluctuate, UPS converts to the stable power, and supplies to the load.

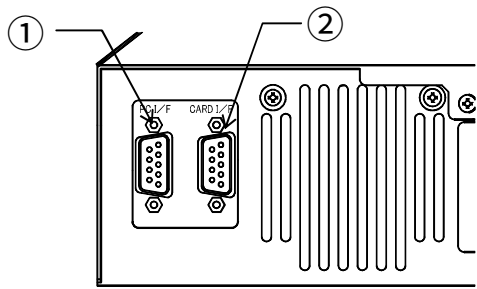
※3. Active Filter Mode operation·····When the “Green DOUBLE CONV.” and the “Green ECONOMY” are both off, the UPS is in Active Filter Mode.

※4. For approximately 5 seconds after **MAIN SW** is turned on, the LED that indicates the output voltage setting of UPS blinks as shown in the following table.

Output voltage setting	Blinking LED
100V	Green LOAD LEVEL 25
110V	Green LOAD LEVEL 50
115V	Green LOAD LEVEL 75
120V	Green LOAD LEVEL 100

For example, when the output voltage of the UPS is set to 120V, after **MAIN SW** is turned on, “Green LOAD LEVEL 100” blinks for approximately 5 seconds.

§5.3 External Interfaces



- Notes for External interface connector
- The functions of External interfaces vary depending on the UPS model. See the item of your UPS.
 - “CARD I/F” ② connector is only available for 021 model.

No.	Name	Function
①	PC I/F PC interface (RS-232C)	This connector is used when you want to perform power management the computer (personal computer, workstation, etc.) by means of communications between the UPS and the computer, using the power management software. Signal names 2 RXD 3 TXD 5 GND 4 DTR 6 DSR 8 CTS 7 RTS External view D-sub 9-pin Male ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ Fixing screw inch

E11A351*001

Use this connector when you want to perform power management and shut down the computer (personal computer, workstation, etc.) by means of communications between the UPS and the computer, using the power management software on the supplied CD-ROM or another power management application. For more information about the power management software, see §16 “How to Use Power Management Software” or the *User Guide* on the supplied CD-ROM.

Set the Interface setting to **Workstation**. See §3.5 “Setting PC Interface” in the *User Settings Guide* for details on the setting procedure.

E11A351*021

The functions as follows, depending on the value of the Interface user setting.

Set the Interface setting to select the functions that you want to use. See §3.5 “Setting PC Interface” in the *User Settings Guide* for details on the setting procedure.

1. Interface setting: **Workstation**

➤

Select this setting when you want to perform power management and shut down the computer (personal computer, workstation, etc.) by means of communications between the UPS and the computer, using the power management software on the supplied CD-ROM or another power management application. For more information about the power management software, see §16 “How to Use Power Management Software” or the *User Guide* on the supplied CD-ROM.

2. Interface setting: **Standalone**

➤

Select this setting when you want to shut down the UPS automatically, using the standard UPS service* provided by the operating system (NetWare, Windows NT, etc.).

* Notes about using UPS service functions

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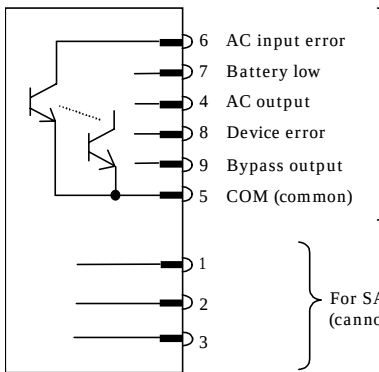
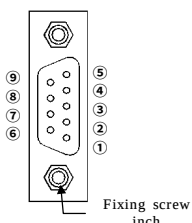
See §17 “Using Standard OS UPS Services” for more information about the setting procedure.

•

Do not connect the supplied Network cable when using an operating system (Windows 95, 98, etc.) that does not have a standard UPS service. Backup may not be possible when a power outage occurs.

•

When using the optional power management software with a serial connection, set the Interface setting to **Workstation**. The UPS may stop immediately on a power outage if the setting is set to Standalone.

No.	Name	Function												
②	CARD I/F Card interface	E11A351*021 This connector is not available for the 001 model. This is the external transmission signal interface for output of UPS status. You can use the external transmission signals regardless of the Interface settings (Workstation or Standalone). See §3.5 “Setting PC Interface” in the <i>User Settings Guide</i> for details on the setting procedure. Interface connector terminal names  External view  External transmission signals <table><tr><th>Signal name</th><th>Description</th></tr><tr><td>AC input error</td><td>Active* when UPS is supplying battery power due to failure of utility power.</td></tr><tr><td>Battery low</td><td>Active when battery voltage decreases to below the specified level during battery power supply.</td></tr><tr><td>AC output</td><td>Active when AC power is being supplied to the UPS OUTPUT terminals.</td></tr><tr><td>Bypass output</td><td>Active when bypass power is being supplied to the UPS OUTPUT terminals.</td></tr><tr><td>Device error</td><td>Active when a fault occurs in the UPS main unit.</td></tr></table> * Active = transistor conduction state External transmission signal electrical characteristics - Interface: Transistor open collector output - Maximum rating: DC +35V/100mA - Normal state: Open (high impedance); Active state: Conduction Notes - When connecting inductive or capacitive loads, do not exceed the maximum rating. - When connecting a voltage load, connect - (minus) polarity to the COM (common) pin, and ensure that the maximum rating is not exceeded. <u>Use in excess of the maximum rating or connection of applied voltage with the wrong polarity can result in damage to the UPS.</u> AC voltage cannot be applied. - External transmission signals are transistor output. If you require no-voltage contact (relay contact), use the optional contact interface box. Notes for optional devices - Contact Interface and LAN Interface are the external optional card. For more information, contact your supplier. - The LAN interface card and the contact interface card can not be used simultaneously. When UPS is 021 model, PC I/F connector can not be used during using LAN interface.	Signal name	Description	AC input error	Active* when UPS is supplying battery power due to failure of utility power.	Battery low	Active when battery voltage decreases to below the specified level during battery power supply.	AC output	Active when AC power is being supplied to the UPS OUTPUT terminals.	Bypass output	Active when bypass power is being supplied to the UPS OUTPUT terminals.	Device error	Active when a fault occurs in the UPS main unit.
Signal name	Description													
AC input error	Active* when UPS is supplying battery power due to failure of utility power.													
Battery low	Active when battery voltage decreases to below the specified level during battery power supply.													
AC output	Active when AC power is being supplied to the UPS OUTPUT terminals.													
Bypass output	Active when bypass power is being supplied to the UPS OUTPUT terminals.													
Device error	Active when a fault occurs in the UPS main unit.													

§6. Installation



CAUTION

- When installing the UPS, carefully follow the instructions in this Instruction Manual. Improper installation can result in electric shock, bodily injury, and/or fire.
- Install the UPS on a stable surface that can bear the weight (see the table). This surface should be flat, so the UPS cannot fall and cause bodily injury. The possibility of vibration and shock should be minimized at the installation location.
- For safety, put on protective shoes. Bodily injury can result if the UPS falls. Be careful to avoid straining your lower back when moving and installing the UPS.
- There is a danger that the UPS could fall or be dropped during relocation or installation. Always hold the bottom side of the UPS firmly with both hands. Failure to do so can result in bodily injury or damage to the UPS.

Model	Weight	
	kg	lbs
E11A351U	8.2	18.08

§6.1 Installation Environment Check

Suitable installation environment:

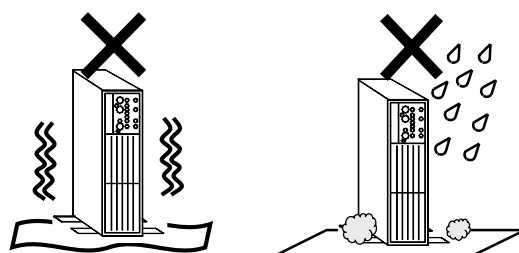
- Ambient temperature: 0 to 40°C (32 to 104°F)
- Relative humidity: 20 to 90%

Do not install the UPS in the following locations:

- Where the ambient temperature exceeds 40°C (104°F).
- Where high humidity may occur.
- Where corrosive gas or salt spray may be present.
- Where it may be subject to vibration and shock.
- Where dust may accumulate.

Note

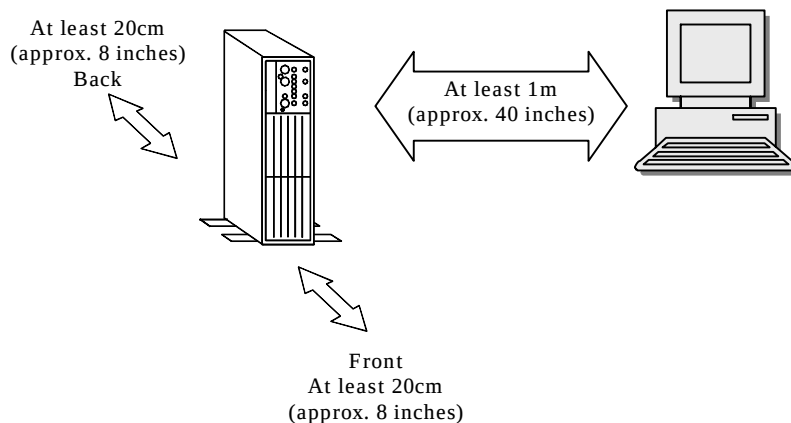
Battery service life will be foreshortened if the UPS is used in an environment where the ambient temperature exceeds 30°C (86°F). For optimum battery life, install the UPS where the ambient temperature remains between 20 to 25°C (68 to 77°F).



§6.2 Installation Space Check

During installation, provide the following space around the UPS.

- At least 20 cm (approximately 8 inches) at the front and back as air intake or exhaust space for cooling.
- At least 1 meter (approximately 40 inches) from CRT displays to allow for slight leakage of magnetic flux. Allow some space from devices which might be affected by magnetic flux.



Note for installation

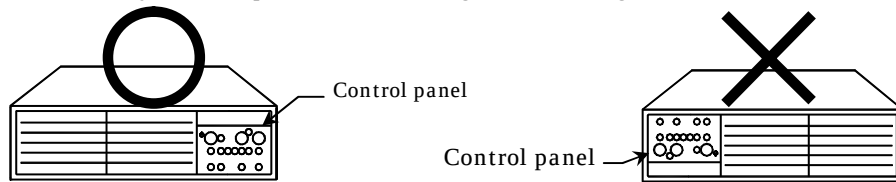
For maintenance of the UPS allow for the space at least 20 cm (approximately 8 inches) space at the front and 50 cm (approximately 20 inches) at the back when needed.

**CAUTION**

- Install the UPS securely. Unless the UPS is secured solidly in place, it can shift or fall during seismic events (earthquakes) or when it is subjected to shock or vibration, possibly causing bodily injury.
- Do not sit, step or lean on the UPS, as bodily injury could result if the UPS was to fall.
- The UPS weight is as shown in the table in §6. For safety, put on protective shoes. Bodily injury can result if the UPS falls. Be careful to avoid straining your lower back when moving and installing the UPS.
- Be careful not to get your hands caught when installing the stand.

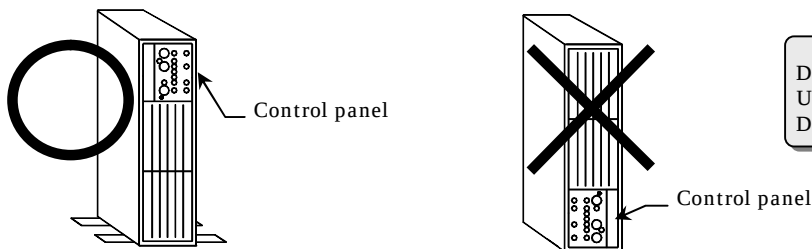
§6.3 Horizontal Installation

When the UPS is horizontally installed, always place with the control panel on the right. Do not place other objects on top of the UPS. Doing so can damage the UPS.



§6.4 Vertical Installation

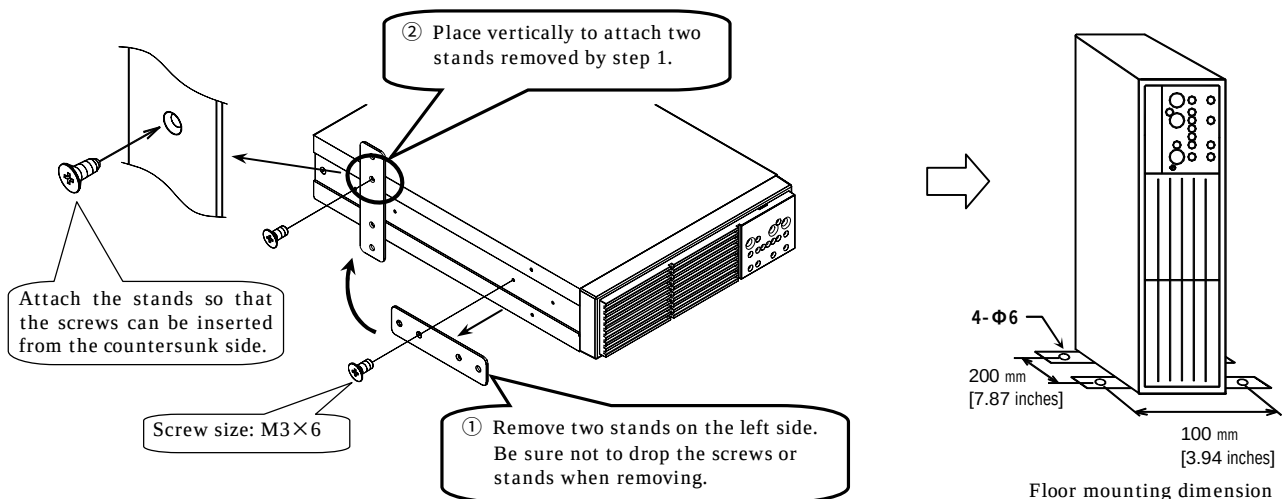
When the UPS is vertically installed, attach two stands. These stands are attached on the left side of the UPS. Always place with the left side of the UPS on the bottom, and the control panel on the top.



Note

Do not attempt to lift or move the UPS by grasping the front panel. Doing so can damage the UPS.

- ① Place the UPS on the table and then loose the screws on the left side to remove two stands.
- ② Attach two stands removed in step 1, using the screws removed in step 1, as shown figure below.
- ③ Place the UPS with the stand on the bottom, and the control panel on the top.
- ④ Fix the stands on the floor if needed.



This completes vertical installation.

§7. Input Plug Connection

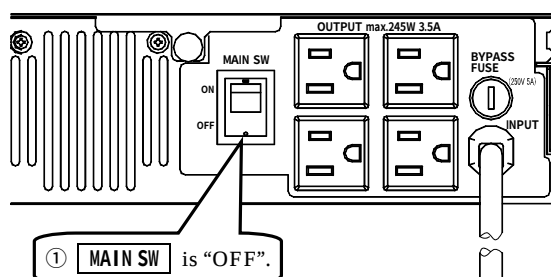


- When wiring the UPS, carefully follow the instructions in this Instruction Manual. Incorrect wiring can result in electric shock and/or fire.
- Check that the input power plugs are firmly seated. Failure to do so can result in electric shock, fire, or bodily injury.
- The input power plug must be grounded. Failure to ground it can result in electric shock. Never use the UPS in the place where the UPS input power plug cannot be grounded.



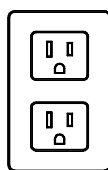
Proceed as follows to connect the input power plug of the UPS.

- ① Check that **MAIN SW** is in the “OFF” position.
- ② Connect the input power plug of the UPS to a utility power outlet.

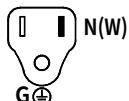


Length: 1.8 m
(approx. 71 inches)

- ② To 3-prong grounded utility power outlet



Plug shape
(seen from prong side)



Note

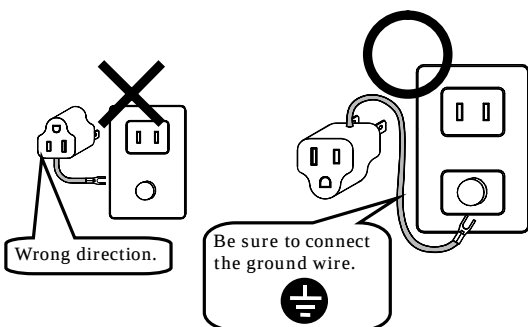
When the AC input power is single-wire grounded, always connect the ground phase to the W terminal (S phase) side on the UPS.

Note on connecting input plug

Connect as follows if the utility power outlet is a 2-prong type (with no ground terminal).

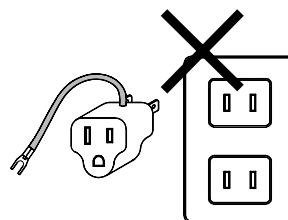
Connection to the outlet with ground terminal

- ① Insert the adapter to the outlet in the correct direction as shown in the figure.
- ② Connect the grounding wire to the ground terminal.
- ③ Insert the input power plug of the UPS to the adapter.



Connection to the outlet without the ground terminal

When the ground terminal is not on the outlet, the ground wiring by technically qualified personnel is required. Contact your supplier. Never use the UPS under the environment where the ground wire cannot be connected.

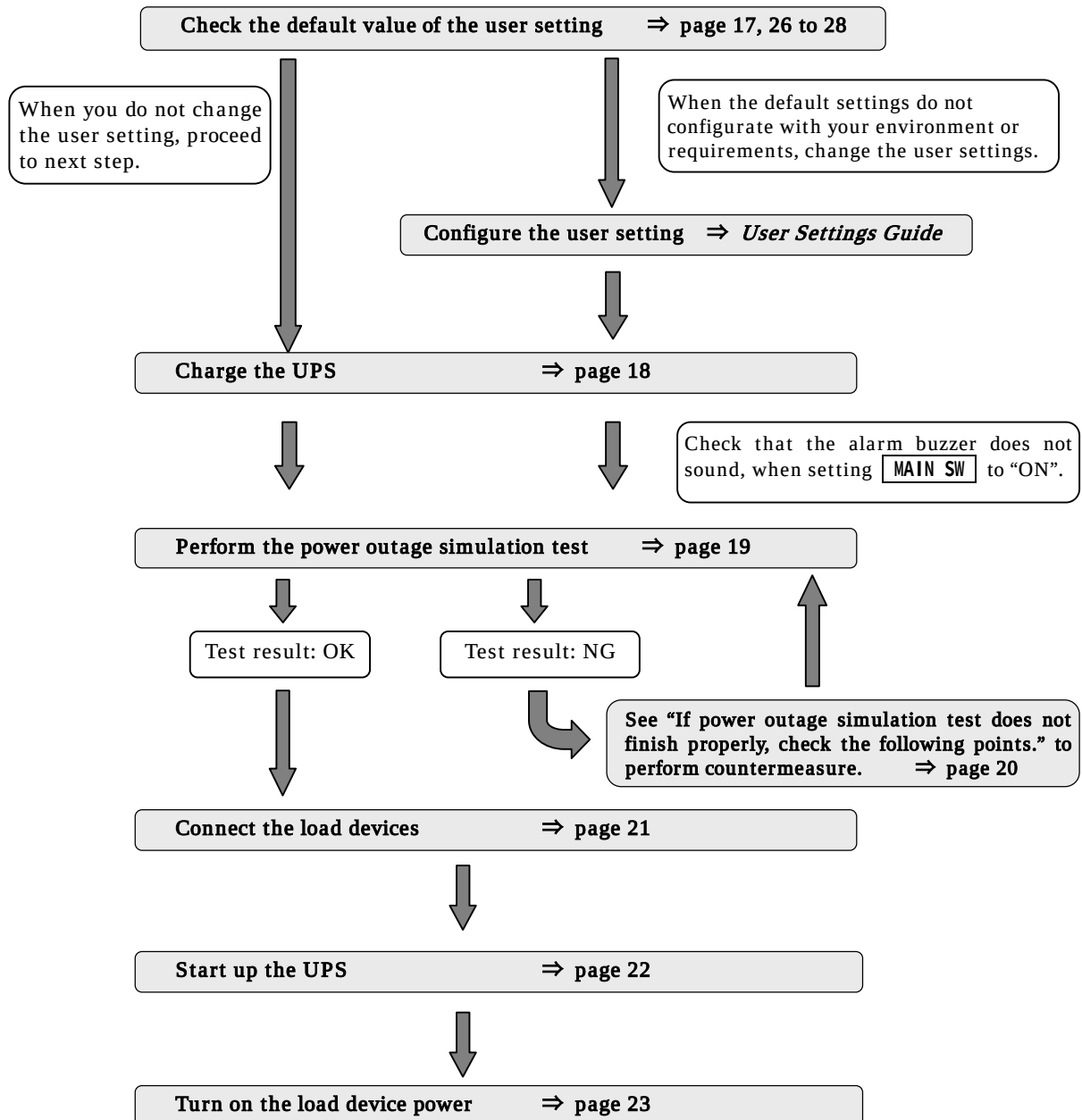


This completes wiring of the UPS.

§8. Procedure Until Load Device Operation

The procedure outline until turning on the load devices is as follows.

Be sure to follow the procedure outline below to backup the load devices during power outage.



The backup function is available during power outage.

§9. Preparation Before Operation

§9.1 User Settings Check

- ① Check the user settings of the UPS.

See §12.2 “Setup Menu List” to check the setting value. The factory default settings of the UPS are indicated by the “*” mark in the “Default Setting” column in the “Setup Menu List”.

When you use the UPS without changing the user settings, proceed to next step.

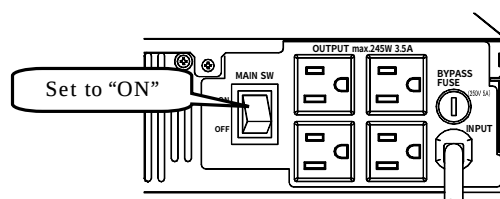


Proceed to §9.2 “UPS Charge”.

When the load specification, requirement or your environments do not configure with the default setting of the UPS, change the user setting.

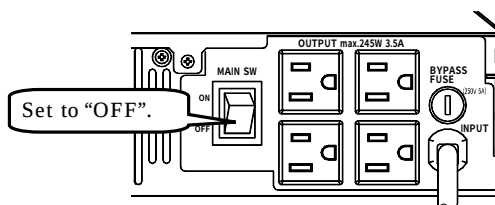


- ② Set **MAIN SW** to “ON”.



- ③ Configure the user settings. Refer to each item in the *User settings Guide*.

- ④ Set **MAIN SW** to “OFF”.



Proceed to § 9.2 “UPS Charge”.

Tip

You can also change the user settings after starting load device operation. However, the UPS needs to be restarted for items indicated by RESTART in the “Menu” column of the §12.2 “Setup Menu List”. Setting such items at the preparation stage prior to UPS operation is recommended because the load devices need to be stopped when the UPS is restarted.

§9.2 UPS Charge

At initial startup or when the UPS is not operated for long period, the UPS should be charged for at least 12 hours before operation. Proceed as follows before connecting the load devices.

Indications of Switch and LED in this manual.

The switches are indicated by a frame .

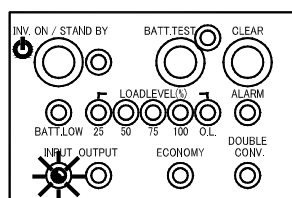
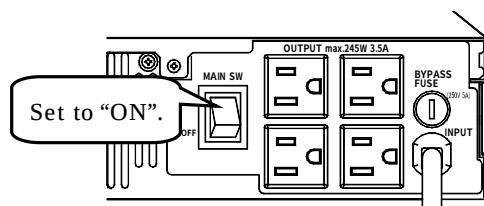
Example: **MAIN SW** .

The LEDs on the control panel are described as “Green INPUT” or “Red ALARM”.

The LEDs state are indicated as follows;

 : LED lights.  : LED blinks.

- ① Set **MAIN SW** on the back panel of the UPS to “ON”.



LEDs

Green INPUT	Blinking
Green INV.ON/STAND BY	Off
Green OUTPUT	Off
↓	
Green INPUT	Lit
Green INV.ON/STAND BY	Off
Green OUTPUT	Off

- ② Check that the alarm buzzer (7 beeps, pose, 7 beeps, pose...) does not sound.

If the alarm buzzer sounds, set **MAIN SW** to “OFF”. Then set **MAIN SW** to “ON” again.
If the alarm buzzer sounds again, contact your supplier or Sanyo Denki representative.

- ③ Check that the “Green INPUT” stops blinking and remains lit.

Charging of the UPS starts automatically.

- ④ Operate the UPS for at least 12 hours in this state.

Note on the charging time

The UPS should be charged for at least 12 hours to ensure backup in the event of a power outage, but load devices can be connected for use when the UPS is first activated even if there is insufficient charge because the battery will be charged during operation of the UPS. However, if a power outage occurs at that stage, the full capacity of the backup function may not be available.

This completes the charging of the UPS.

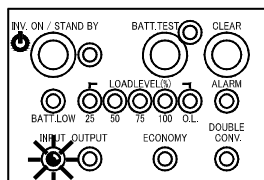
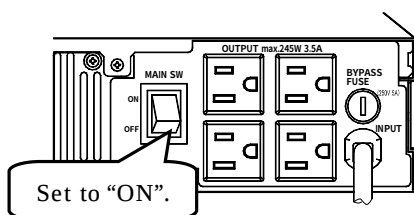
§9.3 Outage Simulation Test

Perform a power outage test to confirm whether the UPS is working properly. Be sure to perform this test prior to connecting the load devices.

Tip

Step ① is not necessary if the procedure in §9.2 “UPS Charge” was performed beforehand.

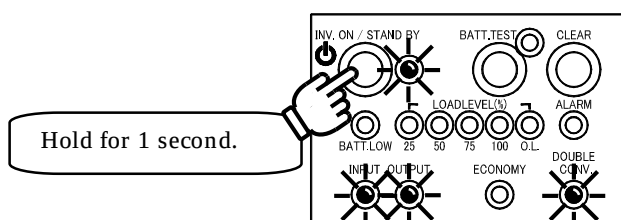
① Set **MAIN SW** on the back panel of the UPS to “ON”.



LEDs	
Green INPUT	Blinking
Green INV.ON/STAND BY	Off
Green OUTPUT	Off
↓	
Green INPUT	Lit
Green INV.ON/STAND BY	Off
Green OUTPUT	Off

Check that the “Green INPUT” stops blinking and remains lit, and then proceed to step ②.

② Press and hold **INV.ON/STAND BY** for at least 1 second.



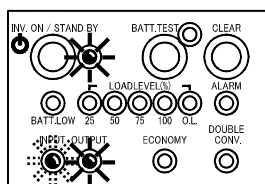
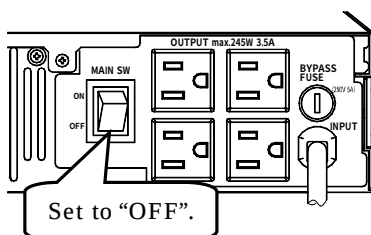
Buzzer
Musical trill

LEDs	
Green INPUT	Lit
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit
Green DOUBLE CONV.	Lit

After “Green DOUBLE CONV.” lights, it might go off depending on the input power condition.

When the UPS is working properly, the buzzer sound and LED state will be as indicated in steps ③ and ④.

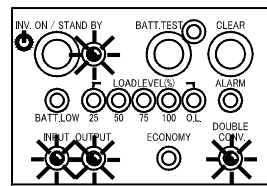
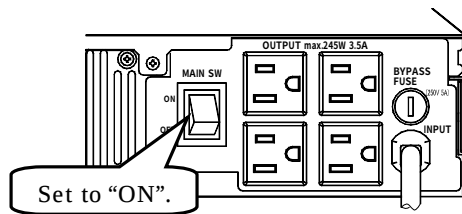
③ Set **MAIN SW** to “OFF”.



Buzzer
2 beeps..., 2 beeps..., repeated

LEDs	
Green INPUT	Blinking
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit

④ Set **MAIN SW** to "ON".



Buzzer
Silent

LEDs

Green INPUT	Lit
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit
Green DOUBLE CONV.	Lit

After "Green DOUBLE CONV." lights, it might go off depending on the input power condition.

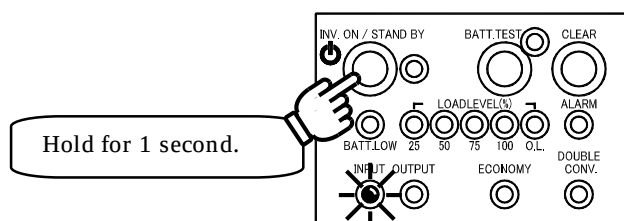
If power outage simulation test does not finish properly, check the following points.

Possible cause	Countermeasure
"Green OUTPUT" does not light.	Press and hold  for 1 second. ⇒ See the step ② in §9.3 "Outage Simulation Test".
"Red ALARM" lights.	Contact your supplier.

Contact your supplier or SANYO DENKI when the "Red ALARM" lights or when the UPS does not operate properly even if you perform the countermeasure above.

Check that the UPS operates properly, and then proceed to step ⑤.

⑤ Press and hold  for at least 1 second.

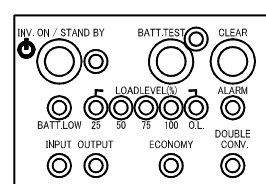
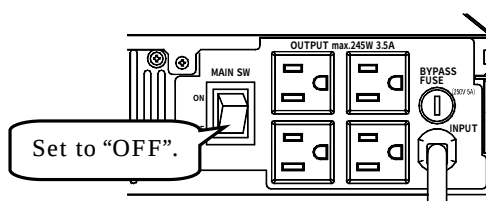


Buzzer
Musical trill

LEDs

Green INPUT	Lit
Green INV.ON/STAND BY	Off
Green OUTPUT	Off

⑥ Set **MAIN SW** to "OFF".



All of the
LEDs go off.

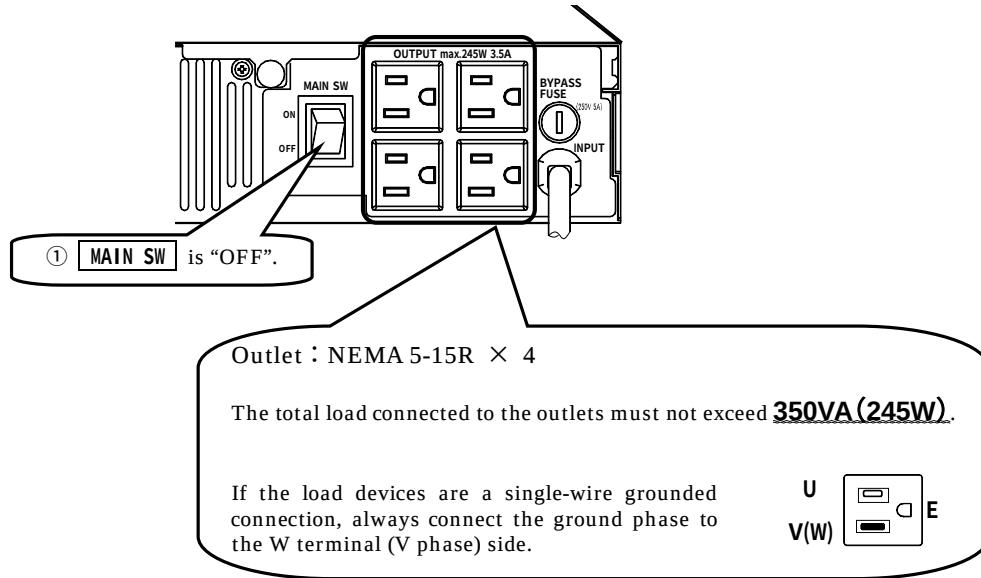
This completes outage simulation test.

§10. Load Devices Connection

Connect the load devices.

- ① Check that **MAIN SW** is set to “OFF”.
- ② Connect the input power plugs of the load devices to the output terminals.

The total output from all output terminals must not exceed **350VA (245W)** .



Never connect the following types of load devices to the UPS.

Load devices	Details
Copy machines, Laser printers, Plain paper fax machines, Overhead projectors, Hair-dryer, Cleaner and so on	Since such devices are subject to high transient current surges, the UPS will detect the excess current and backup will not be possible when there is a power outage. There is also the risk of the UPS malfunctioning.
Medical equipment, control equipment for elevators and the like, computer systems of public importance	Special considerations such as system redundancy, installation of emergency power generation facilities, need to be given to operation, maintenance, and management.

This completes the load devices connection.

§11. Operating Procedures

§11.1 UPS Startup

Proceed as follows to start up the UPS.

Indications of Switch and LED in this manual.

The switches are indicated by a frame .

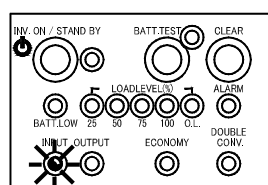
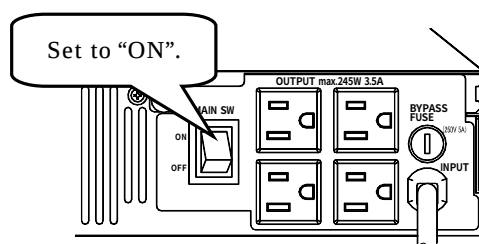
Example: **MAIN SW**.

The LEDs on the control panel are described as “Green INPUT” or “Red ALARM”.

The LEDs state are indicated as follows;

: LED lights. : LED blinks.

- ① Set **MAIN SW** on the back panel of the UPS to “ON”.



LEDs

LED that indicates the output voltage setting of UPS blinks. (See §5.2 “Control panel and Indicators”).

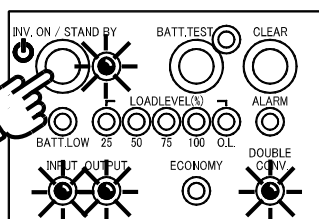
↓ after 5 seconds

Green INPUT	Blinking
Green INV.ON/STAND BY	Off
Green OUTPUT	Off
↓	
Green INPUT	Lit
Green INV.ON/STAND BY	Off
Green OUTPUT	Off

Check that the “Green INPUT” stops blinking and remains lit, and then proceed to step ②.

- ② Press and hold  for at least 1 second.

Hold for 1 second.



Buzzer

Musical trill

LEDs

Green INPUT	Lit
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit
Green DOUBLE CONV.	Lit

After “Green DOUBLE CONV.” lights, it might go off depending on the input power condition or the load device condition.

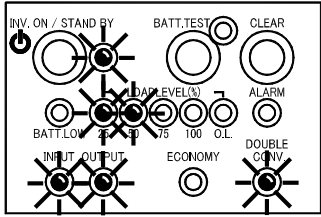
Notes for the UPS operation mode and LED indicators.

- After performing step ②, the “Green DOUBLE CONV.” lights regardless of the UPS operation mode. And then the LEDs will be in the following state according to the operation of the UPS depending on the “UPS operation mode” in the user setting.



- The “Green ECONOMY” lights when the UPS is in Economy Mode.
- The “Green DOUBLE CONV.” lights when the UPS is in Double Conversion Mode.
- When the “Green DOUBLE CONV.” and the “Green ECONOMY” are both off, the UPS is in Active Filter Mode.

At this step, turn the load device power on.



LEDs	
Green INPUT	Lit
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit
Green LOADLEVEL 25 -100%	Lit
Green DOUBLE CONV.	Lit

After “Green DOUBLE CONV.” lights, it might go off depending on the input power condition or the load device condition.

Notes for the load capacity

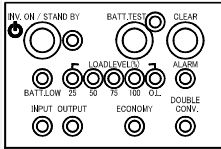
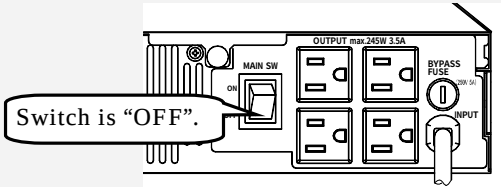
- “Green LOAD LEVEL 25 - 100%” will light depending on the connected load capacities.
- If the “Red O.L.” lights and the buzzer sound is emitted (four short beeps followed by another four short beeps), the load devices connected to the UPS exceed the rated capacity of the UPS. Reduce the number of load devices connected.

UPS Battery Power Startup

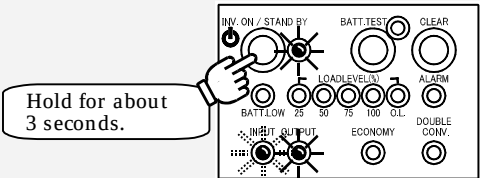
You can operate the UPS even when the state of the AC input power supply is not good.

You can follow the procedure below to operate the UPS when the AC input power supply is in an abnormal state (power outage, voltage drop, etc.). Since power is supplied to the load devices from the battery in the UPS when this procedure is used, use the devices for a period of time less than the possible backup time of the UPS.

- ① Check that **MAIN SW** is set to “OFF”.



- ② Press **INV. ON / STAND BY** and hold until the buzzer sounds. Release it when the buzzer sounds.



Buzzer	
Musical trill	
LEDs	
LED that indicates the output voltage setting of UPS blinks. (See §5.2 “Control panel and Indicators”).	
↓ after 5 seconds	
Green INPUT	Blinking
Green INV.ON/STAND BY	Off
Green OUTPUT	Off
↓ after 1 to 2 seconds	
Green INPUT	Blinking
Green INV.ON/STAND BY	Lit
Green OUTPUT	Lit

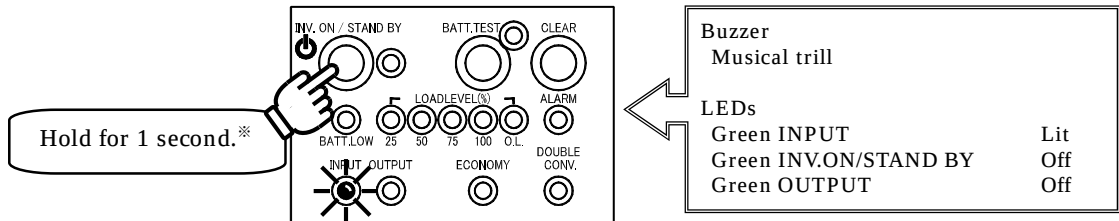
* The default setting of the output frequency at UPS startup by this procedure is shown in the right table. Change the setting according to the using load devices if needed. See §3.4 “Setting Battery Power Startup Frequency” in the *User Settings Guide* for details. However, the setting cannot be changed if **MAIN SW** is not set to “ON”, so preset this setting when there is a normal AC input power supply during UPS operation.

Model	Default setting
E11A351U	60Hz
E11A351U*J	50Hz

§11.2 UPS Shutdown (Daily)

Perform the following operation to shut down the UPS daily. Be sure to shut down the load devices prior to shutting down the UPS.

- ① Press and hold  for at least 1 second.



※ Operation varies depending on the user setting of “Shutdown operation”. See §3.9 “Setting UPS Shutdown Operation” in the *User Settings Guide* for details.

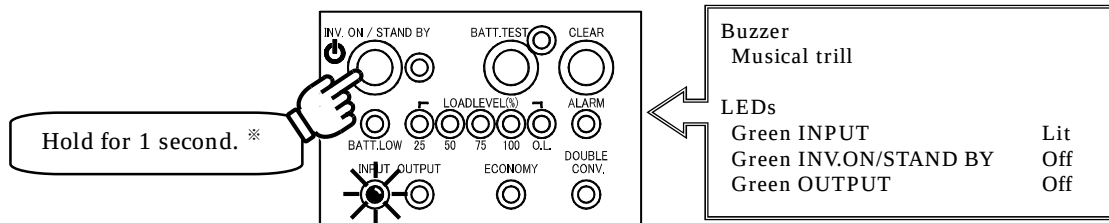
Note

Do not touch **MAIN SW** when you perform a daily shutdown. Leave it set to “ON”.

§11.3 UPS Shutdown (If Not to Be Used for More Than a Week)

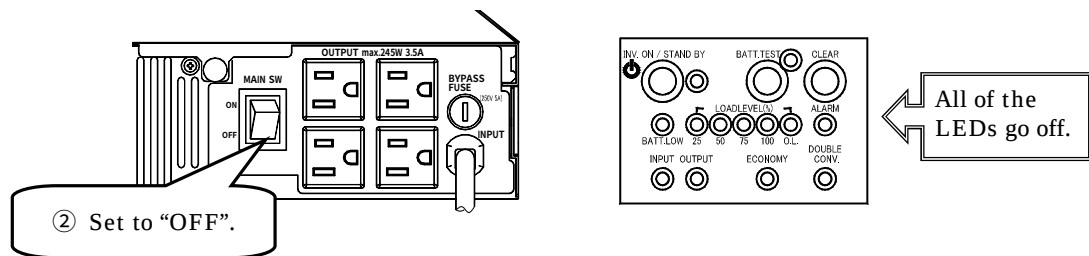
Perform the following operation if the UPS is not to be used for at least a week. Be sure to shut down the load devices prior to shutting down the UPS.

- ① Press and hold  for at least 1 second.



※ Operation varies depending on the user setting of “Shutdown operation”. See §3.9 “Setting UPS Shutdown Operation” in the *User Settings Guide* for details.

- ② Set **MAIN SW** to “OFF.”



Notes

- If input power is shut off while the UPS is operating, the batteries are discharged as if a power outage occurred. Be aware that when the input supply is restored, the full capacity of the backup function will not be available until the batteries have had time to recharge.
- Recharge the UPS periodically, when you store the UPS for a long period, after shutting off the UPS by procedures above. See (4) in §3.3 “Usage Precautions” to recharge the UPS.

§12. User Settings

§12.1 Prior to Modifying the User Settings

The UPS has a user settings menu, described in §12.2 “Setup Menu List”. The factory default setting of the UPS is indicated by the “*” mark in the “Default Setting” column. You can set the various menu items to configure the UPS according to your environment, your applications, and the specifications of the connected load devices. Whenever you change a menu item setting, we recommend that you place a check mark in the “Current Setting” column field of the Setup Menu List.

For details of setup operations of each menu, see the *User Settings Guide*.

The name and function of switches and LEDs are same, although the actual display and switches of E11A351 differ from the figures described in the *User Settings Guide*. Operate the control panel in the same way.

All of the user setting menu items can be selected and set by display LED blinking pattern.

Setup menu list and the blinking pattern of indicators on the control panel are illustrated in the following figure.

Menu LED

Setting LED

Select the menu by the blinking pattern of 5 LEDs. The blinking pattern changes each time you press . Pressing this button repeatedly cycles through the LED blinking patterns.

Select the setting by the blinking pattern of 4 LEDs. The blinking pattern changes each time you press . Pressing this button repeatedly cycles through the LED blinking patterns.

●: indicates that LED is blinking.
○: indicates that LED is off.

No.	User Settings Guide		Menu	Menu LED	Setting	Setting LED	Default Setting	Current Setting	Remarks
	Ref. page	Item							
1	3	3.1	UPS operation mode		Auto		*		
					Double Conversion			✓	
					Economy				
2	4	3.2	Output voltage (RESTART)		100V		See remarks		
					110V				
					115V				
					120V				

Indicates the section numbers of sections with reference information for each item.

For the menus indicated by “RESTART” in this column, restart of the UPS is required.

The factory default setting.

Place a check mark when you change the setting.

Note

When you change the setting of the menus indicated by RESTART in the “Menu” column, its changes do not take effect until you restart the UPS. If a restart is required, be sure to power off the load devices before resetting.

See §11.3 “UPS Shutdown (If Not to Be Used for More Than a Week)” about how to shut down the UPS, and §11.1 “UPS Startup” for information about how to start the UPS.

§12.2 Setup Menu List

●: indicates that LED is blinking.
○: indicates that LED is off.

No.	User Settings Guide		Menu	Menu LED	Setting	Setting LED	Default Setting	Current Setting	Remarks	
	Ref. page	Item								
1	4	3.1	UPS operation mode		Auto		*		Switch the UPS operating mode automatically.	
					Double Conversion				Set the UPS operating mode to Double Conversion mode.	
					Economy				Set the UPS operating mode to Economy mode	
2	5	3.2	Output voltage (RESTART)		100V		See remarks		Default setting of E11A351U*J	Set the rated Output voltage. Same as Input voltage.
					110V				—	
					115V				—	
					120V				Default setting of E11A351U	
3	6	3.3	Frequency sync range (RESTART)		1%		*		±1%	Output frequency variation range (%)
					3%				±3%	
					5%				±5%	
4	7	3.4	Battery power startup frequency (RESTART)		50Hz		See remarks		Default setting of E11A351U*J	Set the output frequency when UPS starts from the battery power during AC input power failure.
					60Hz				Default setting of E11A351U	
5	8	3.5	PC interface		Standalone		*		Standalone. When using 001 model, do not use this setting.	
					Workstation				Set when using a power management software, LAN card or UPS remote ON and One-touch system shutdown.	
					Serial Login				Shutdown by serial login.	
					-				Do not use this setting.	
6	9	3.6	Serial baud rate		9600		*		9600 bps.	Set the serial baud rate when a workstation, PC, or optional LAN card is connected.
					4800				4800 bps.	
					2400				2400 bps.	
7	10	3.7	UPS operation upon power recovery		Auto		*		Auto restart	Specify when to restart the UPS after a power outage and shutdown of the UPS due to final discharge of the batteries.
					OFF				The UPS stays off.	
					30%				Auto restart when battery charge reaches 30%.	
					50%				Auto restart when battery charge reaches 50%.	
					80%				Auto restart when battery charge reaches 80%.	
8	11	3.8	Buzzer sound		All patterns		*		All sounds	
					Pattern 1				Emit sounds on serious failure and battery trouble.	
					Pattern 2				Emit sounds on serious failure and key click sounds.	
					OFF				Emit key click sounds only.	
9	12	3.9	Shutdown operation		1 second		*		Turn the UPS off when pressed for 1 second.	Set the operation for switch to stop the UPS power supply.
					3 seconds				Turn the UPS off when pressed for 3 seconds.	
					Special operation				Turn the UPS off on special operation.	
10	13	3.10	Overload recovery operation		Auto return		*		Auto recovery when a certain period of time has elapsed.	Set the UPS operation after switching to the bypass power supply because of overload.
					Bypass				Fixed as bypass power supply on overload.	
11	14	3.11	UPS operation at OFF (RESTART)		OFF		*		The UPS stays off.	Specify the UPS power supply conditions when is off.
					Bypass				Bypass power supply	
12	15	3.12	Low battery voltage warning timing		Battery voltage		*		When low battery voltage level is detected.	Set the timing of emitting the low battery voltage warning alarm (beep, Red BATT. LOW lit).
					2 minutes				When remaining battery duration is 2 minutes.	
					3 minutes				When remaining battery duration is 3 minutes.	
13	16	3.13	Battery backup time		6 min..		*		Set the UPS backup time on power outage.	
										Do not use this setting.
14	17	3.14	Battery type		5 years		*		5 years lifetime type	Set the battery type.
					10 years				10 years lifetime type	
					3 years				3 years lifetime type	
15	18	3.15	Battery test schedule		180 days		*		Test batteries every 180 days.	Set the interval (number of days) for the automatic battery check. The check is carried out automatically when the specified number of days has elapsed.
					90 days				Test batteries every 90 days.	
					30 days				Test batteries every 30 days.	
					None				No battery check.	
16	19	3.16	Reset battery information		Keep Batt. Info.		*		Keep the battery information as the current condition.	
					Reset				Reset the battery information when you replace the battery.	

No.	User Settings Guide		Menu	Menu LED	Setting	Setting LED	Default Setting	Current Setting	Remarks
	Ref. page	Item							
17	20	3.17	Linked delay operation	●○○○	No delay Delay	●○○○ ○●○○			
18	21	3.18	Linked operation ON delay time	●○○○	0 seconds	●○○○			
					10 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	●●●○			
					5 minutes	○●●○			
					10 minutes	●●●○			
					15 minutes	○○○●			
19	22	3.19	Linked operation OFF delay time	●●○○	0 seconds	●○○○			
					10 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	○●●○			
					5 minutes	●●●○			
					10 minutes	●●●○			
					15 minutes	○○○●			
20	23	3.20	Output line control (Restart)	○○●○	Disabled	●○○○			
					Enabled	○●○○			
21	24	3.21	Outlet box OUTPUT1 ON delay time	●○○○	0 seconds	●○○○			
					5 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					5 minutes	●●●○			
					10 minutes	○●●○			
22	25	3.22	Outlet box OUTPUT2 ON delay time	●○○○	0 seconds	●○○○			
					6 seconds	○●○○			
					35 seconds	●●○○			
					1 minute	○○●○			
					30 seconds	○●●○			
					5 minutes	●●●○			
					30 seconds	○●●○			
					10 minutes	○●●○			
23	26	3.23	Outlet box OUTPUT1 OFF delay time	●●○○	0 seconds	●○○○			
					10 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	○●●○			
					5 minutes	●●●○			
24	27	3.24	Outlet box OUTPUT2 OFF delay time	○○●○	0 seconds	●○○○			
					10 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	○●●○			
					5 minutes	●●●○			
25	28	3.25	Outlet box OUTPUT1 power outage output time	●○○○	Until batteries exhausted	●○○○			
					0 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	○●●○			
					5 minutes	●●●○			
26	29	3.26	Outlet box OUTPUT2 power outage output time	○○●○	Until batteries exhausted	●○○○			
					0 seconds	○●○○			
					30 seconds	●●○○			
					1 minute	○○●○			
					3 minutes	○●●○			
					5 minutes	●●●○			
27	30	3.27	Operation of Outlet box OUTPUT0 after stopping of OUTPUT1 and 2	●●○○	Stop power supply	●○○○			
					Continue power supply	○●○○			
28	31	3.28	Ring signal ※	○○●○	Output	●○○○	*		Output a Ring signal when the UPS starts.
					Do not output	○●○○			Do not output a Ring signal when the UPS starts.

Note

*1. When using E11A*001, LED blinking patterns of No.17-28 menus are not displayed.

When using E11A*021, although LED blinking patterns of No.17-27 menus are displayed, these menus are not available. Do not change the settings. Only No.28 menu is available.

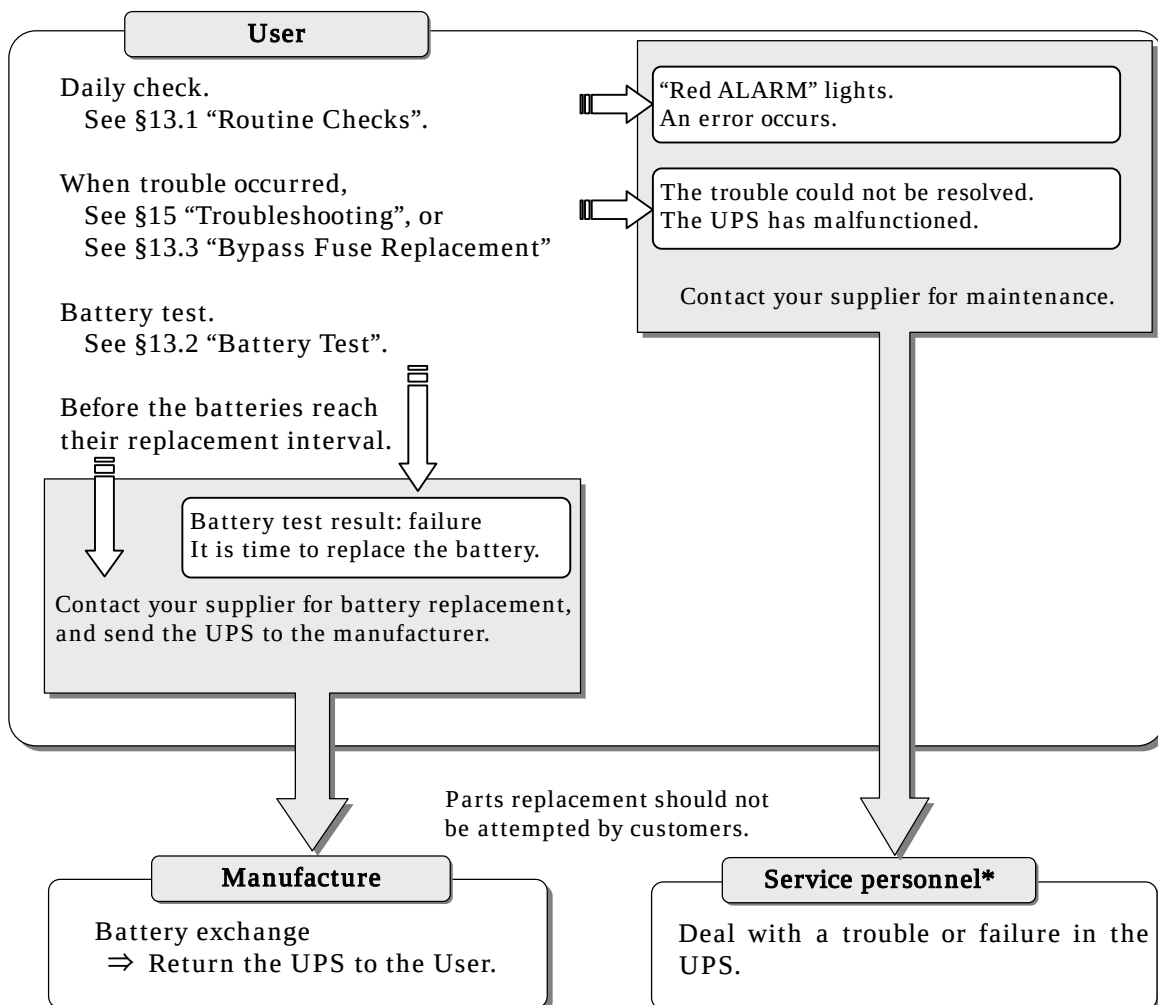
*2. When you change the setting of the menus indicated by RESTART in the "Menu" column, its changes do not take effect until you restart the UPS. If a restart is required, be sure to power off the load devices before resetting. See §11.3 "UPS Shutdown (If Not to Be Used for More Than a Week)" for information about how to shut down the UPS, and §11.1 "UPS Startup" for information about how to start the UPS.

§13. Maintenance

 CAUTION	• Internal maintenance and inspection should be performed only by technically qualified personnel. Electric shock, injury, burning, fuming or fire could otherwise result. • Before beginning inspection, shut down the UPS completely, and remove the input power. Failure to do so may result in an electric shock. • While the batteries are connected to the equipment, hazardous voltage is present. Never touch any parts with your hand. Doing so may result in an electric shock. • Batteries should be replaced periodically. • Batteries used after their service life has passed may cause a fire.	 
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The projected service life of the UPS is approximately 7 years. During this period, the battery must be replaced periodically. If you intend to continue using the UPS after its projected service life, components other than the battery also need to be replaced (a fee will be charged). Contact your supplier. If these components are not replaced at the end of the service life, the UPS may not function properly.

There are routine checks to be performed by the user and maintenance to be performed by service personnel. Some maintenance items are not able to be performed by the user, so be sure to submit a request for such work to your supplier when maintenance is required.



* What are service personnel?

This term is used to indicate service technicians from SANYO DENKI or entrusted from SANYO DENKI with knowledge of this UPS. Maintenance work must not be performed by other than a qualified service technician.

§13.1 Routine Checks

 CAUTION	• Be sure not to inspect the inside of the UPS. Doing so may result in an electric shock, burn, injury, smoke, or fire. • Do not touch the fan on the back panel of the UPS when cleaning the UPS or anywhere around the UPS. Doing so may result in an injury. • Do not use, for example, a wet cloth for cleaning. Doing so may result in an electric shock. • When cleaning, do not connect a vacuum cleaner to the output terminal of the UPS. Doing so may result in smoke or fire.	  
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Routinely check the following items.

- ① **Is the control panel LED lighting state abnormal?**
⇒ See §15 “Trouble shooting” to perform the countermeasure.
- ② **Is the buzzer sounding?**
⇒ If any buzzer sounds, see §14 “Buzzer Sounds” to perform the countermeasure.
- ③ **Is the exterior of the UPS in any way damaged or deformed?**
- ④ **Is an unusual sound or odor emitted from the UPS?**
- ⑤ **Is the installation environment of the UPS suitable?**
Are things like humidity and temperature within the specified ranges?
⇒ See §6.1 “Installation Environment Check”.
- ⑥ **Has the specified amount of space been provided at the front and back of the UPS?**
If the air intake or exhaust vent is blocked, the internal temperature of the UPS rises, which could result in a damage of the UPS.
⇒ See §6.2 “Installation Space Check”.
- ⑦ **Remove any dust or dirt adhering to the intake and exhaust vents.**
Dust or dirt adhering to parts inside the UPS may cause it to malfunction.
- ⑧ **Perform the battery backup time test periodically.**
When the UPS is shipped from the factory, it is set up to perform an automatic battery test once every 180 days. If you change the setting to “None”, periodically perform a manual battery backup test. Refer to §13.2 “Battery Test”. Depending on the results of the test, exchange the battery.

Estimated battery replacement interval

Battery service life is affected by operating conditions such as ambient temperature and the number of discharge cycles.

Ambient temperature has a particularly strong influence as indicated in the following table.

Average Ambient Operating Temperature	Projected Service Life	Battery Replacement Interval
25°C (77°F)	5 years	4.5 years
30°C (86°F)	3.5 years	3 years
35°C (95°F)	2.5 years	2 years
40°C (104°F)	1.7 years	1.5 years

Using a battery after its service life has expired may result in battery leakage, and in the worse case, smoke, and fire. Request that the battery be replaced early as a preventative measure.

§13.2 Battery Test

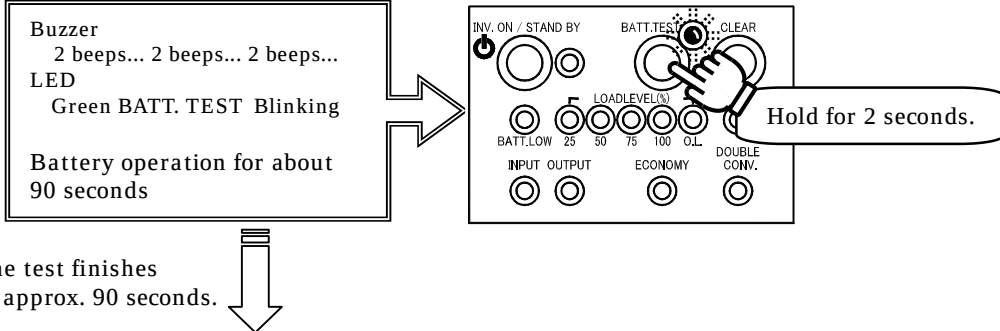
You can perform tests of the built-in and externally connected batteries. You can do this without stopping the load devices connected to the UPS.

When it is shipped from the factory, the UPS is set up to perform an automatic battery test once every 180 days. To change the automatic battery test schedule, see §3.5 “Setting Test Schedule” in the *User Settings Guide*.

Follow the procedure below when conducting a manual battery test. However, if the UPS has performed a backup operation within 12 hours prior to the test, the result may show an error. The test should, therefore, be conducted when the UPS has not performed a backup operation within the last 12 hours.

- ① Press  and hold it for at least 2 seconds.

The “Green BATT. TEST” indicator starts blinking, and the battery test starts.



Check the “Green BATT. TEST” indicator for the results of the test.

Battery Test Results	Green BATT. TEST	lit	blink
	Buzzer	—	***** 7 beeps ... ***** 7 beeps
	Confirmed Backup Time	90 seconds or more	Less than 90 seconds
	Result	The batteries are OK.	Replacing the battery early is recommended. Contact SANYO DENKI.

- ② After the battery test has finished and the “Green BATT. TEST” indicator lights or blinking, press .

The “Green BATT. TEST” indicator goes off and returns to its normal indication.

Note for the battery test

The results of the test are only an approximate guide. If the batteries have reached their replacement interval, an early replacement is recommended even if the results of the test are OK. See “Estimated battery replacement interval” in the previous page for more information.

Condition for battery test

- Battery test cannot be performed under the following conditions.
1. Inverter is stopped.
 2. Bypass power supply is active.
 3. Input voltage or input frequency is out of range.
 4. Shutdown under remote control is in progress.
 5. UPS is defective.

Stopping battery test

- To stop the battery test while it is underway,

Press  for at least 2 second ⇒ The UPS returns to normal operation.

- The battery test stops if any of the following 1-3 occur or if any of the following 4-7 is operated while it is underway.

1. Input power error (voltage or frequency).
2. Mechanical failure
3. Output power overload
4. Setting  to “OFF”
5. Pressing  for 1 second or longer
6. Executing the battery test stop by the power control software

The “Green BATT.TEST” indicator does not display the results of the test if the test is interrupted.

§13.3 Bypass Fuse Replacement

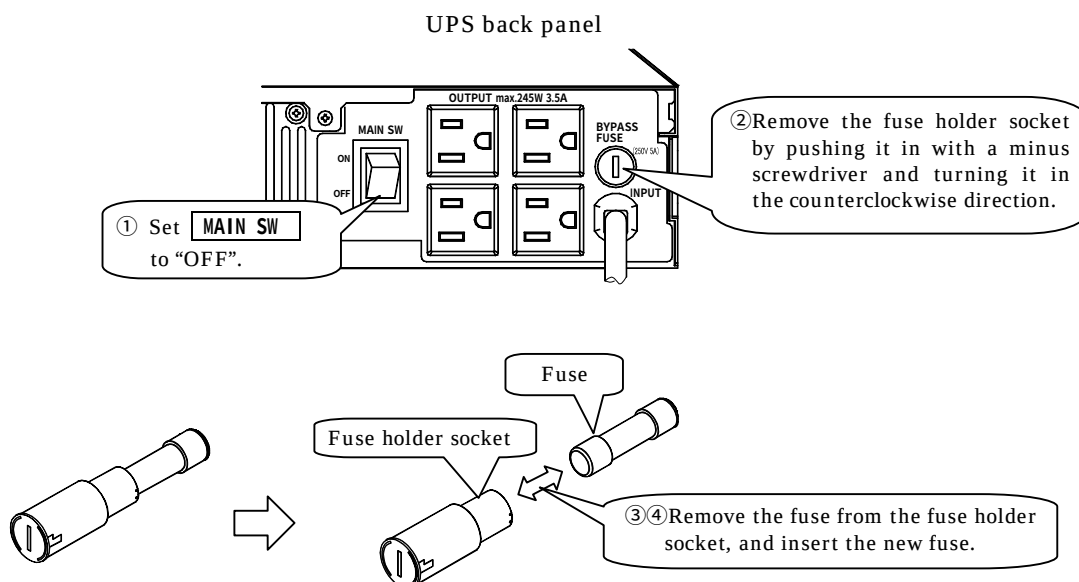


For safety, always power the UPS off and unplug the input power cable before exchanging the bypass fuse. Failure to do so can cause electric shock.



If the bypass fuse blows, the “Red ALARM” indicator lights and output from the output terminal stops. Proceed as follows to replace the fuse with a new fuse (supplied).

- ① Stop the UPS by setting **MAIN SW** to “OFF”, disconnect the input plug of the UPS from the utility power outlet.
- ② Remove the fuse holder socket on the back panel of the UPS by pushing it in with a minus screwdriver and turning it in the counterclockwise direction.
- ③ Remove the fuse from the fuse holder socket.



- ④ Insert the new supplied fuse (250V 5A) to the fuse holder socket.
- ⑤ Return it to the original location by turning it in the clockwise direction.
- ⑥ Connect the input plug of the UPS to the utility power outlet.

Set **MAIN SW** to “ON”, and then start the UPS by pressing  and holding it for at least 1 second. For details about UPS startup, see §11.1 “UPS Startup”.

Notes

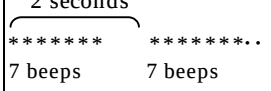
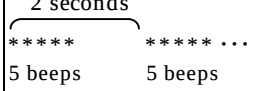
- Only supplied fuse may be used for replacement. Do not use another fuse.
- If you replace the bypass fuse while the UPS is powered on, the “Red ALARM” indicator will remain lit until you turn the UPS off. Always turn the UPS off before replacing the fuse.
- Discard the old fuse as non-combustible industrial waste by a local rule.

This completes the bypass fuse replacement.

§14. Buzzer Sounds

The buzzer sounds to indicate an UPS status error or change.
Check the sound pattern and refer to the following table for the steps to take.

Tip
Press  to stop the buzzer.

Sound Pattern	LED Status	UPS Status	What to Do
Continuous tone * _____	Red ALARM lit	This is a mechanical failure.	Contact your supplier.
	Red ALARM lit	When UPS starts, During bypass operation, the bypass fuse is blown.	Replace the bypass fuse, see §13.3 “Bypass Fuse Replacement”.
	Red ALARM lit Red BATT.LOW lit	The battery is exhausted.	When utility power is restored, the UPS will restart automatically depending on the setting value of “UPS Operation Upon Power Recovery” in the user setting. See §3.7 “Setting UPS Operation Upon Power Recovery” in the <i>User Settings Guide</i> .
2 seconds  ** ** ... 2 beeps 2 beeps	Green INPUT blinking	Power is being supplied from the battery because of an input voltage or frequency error.	Verify that the input voltage and input frequency are within the rated range. Refer to §18.4 “Specifications”.
	Green INPUT blinking	MAIN SW was set to “OFF” during UPS power supply.	Set MAIN SW to “ON”.
	Green BATT.TEST blinking	The UPS is performing a battery check.	Wait for the battery check to end. You can stop the battery check by pressing  and holding it for at least 2 seconds.
Continuous beeps ***** ...	Red BATT.LOW lit	The battery voltage is low.	- Verify that the input voltage and input frequency are within the rated range. Refer to §18.4 “Specifications”. MAIN SW may be set to “OFF”. If MAIN SW is “OFF”, set it to “ON”.
3 seconds  **** **** ... 4 beeps 4 beeps	Red O.L lit	The load devices connected to the output terminal exceed the rated capacity of the UPS.	Connect fewer load devices to the output terminal.
2 seconds  ***** ***** ... 7 beeps 7 beeps	Green BATT.TEST blinking	When UPS starts, the battery connectors are not connected.	Stop the UPS. Contact your supplier.
		When performing battery test, the battery check result was an error.	Perform the battery test. Refer to §13.2 “Battery Test”. When the same result persists, the battery must be replaced. Contact your supplier.
2 seconds  ***** ***** ... 5 beeps 5 beeps	-	Remaining battery service life is six months.	A battery replacement is recommended. Contact your supplier. You can press  to stop the buzzer sound. But the buzzer sound will start again the next time the UPS is powered on. This will continue until you replace the battery.
	Red BATT.LOW blinking	The battery has reached its service life.	The battery must be replaced. Contact your supplier. You can press  to stop the buzzer sound, but “Red BATT. LOW” blinking continues. The buzzer sound and LED blinking will start again the next time the UPS is powered on. This will continue until you replace the battery.

Note

Contact your supplier if any other failure occurs in the UPS.

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§15. Trouble shooting



CAUTION

- Internal maintenance and inspection should be performed only by technically qualified personnel. Electric shock, injury, burning, fuming or fire could otherwise result.
- Before beginning inspection, shut down the UPS completely, and remove the input power. Failure to do so may result in an electric shock.
- While the batteries are connected to the UPS, hazardous voltage is present. Never touch any parts with your hand. Doing so may result in an electric shock.

If a problem occurs, check the condition of the UPS and perform countermeasures listed in the table below.

UPS Status	LED Status	Countermeasure
When the UPS starts, the buzzer sounds and "Green BATT.TEST" blinks.	Green BATT.TEST blinking	• Stop the UPS. Then contact your supplier.
No output power is supplied from the output terminal of the UPS.	Green OUTPUT off	• Check whether the input wiring has been performed correctly. Refer to §7 "Input Plug Connection". • Verify that the input voltage and input frequency are within the rated range. See §18.4 "Specifications". •  must be pressed for at least 1 second. See §11.1 "UPS Startup" for the correct startup procedure.
	All off	• Check that MAIN SW is set to "ON". See §11.1 "UPS Startup" for the correct startup procedure.
	Green INPUT blinking	• Check whether the output voltage is set correctly. See §3.2 "Setting Output Voltage" in the <i>User Settings Guide</i>. • Verify that the input voltage and input frequency are within the rated range. See §18.4 "Specifications".
	Red ALARM lit	• The bypass fuse may be blown. See §13.3 "Bypass fuse replacement".
Output power from the output terminal of the UPS does not stop.	Green OUTPUT lit	•  must be pressed for at least 1 second. See §11.2 "UPS Shutdown" for the correct shutdown procedure. However, bypass power supply continues if bypass operation was started by changing over with overload, or failure. • Check the setting of "UPS Shutdown Operation" in the user setting menu. It may be set to "3 seconds" or "Special operation". The factory default setting is "1 second". See §3.9 "Setting UPS Shutdown Operation" in the <i>User Settings Guide</i>.
	Green OUTPUT blinking	• Check the setting of "UPS Operation at  OFF" in the user setting menu. It may be set to "Bypass". The factory default setting is "OFF". See §3.11 "Setting UPS Operation at  OFF" in the <i>User Settings Guide</i>.
Output power from the output terminal of the UPS stops during operation.	Green INPUT lit	•  may be turned off by accidental operation. Turn on  for at least 1 second.
	Red ALARM lit	• Check whether the bypass fuse is blown. It may have been blown by an overload or short circuit. Check the total load and the possibility of a short circuit. When the total load is high, reduce the number of load devices connected to the UPS. See §13.3 "Bypass fuse replacement".
Output power from the output terminal of the UPS stops during power outage.	Red ALARM on, Red BATT.LOW lit	• Check whether the battery has deteriorated. Check the time to replace the battery. The battery service life will differ depending on the ambient temperature. Earlier battery replacement is recommended. • Check whether there was a power outage within the last 12 hours. The battery level may be low. Sufficiently charge the UPS.
Alarm buzzer sounds.	-	• The alarm buzzer sounds when an error, abnormal state, or alarm condition is detected in the UPS. See §14 "Buzzer Sounds".

UPS Status	LED Status	Countermeasure
Alarm buzzer does not sound.	-	The alarm buzzer sound may be set to "OFF". Check the setting of "Buzzer Sound" in the user setting menu. See §3.8 "Setting Buzzer Sound" in the <i>User Settings Guide</i>.
Battery power supply continues. Power supply switches to battery power frequently.	Green INPUT blinking	- Check whether MAIN SW on the back panel of the UPS is set to "ON". (If MAIN SW is set to the "OFF" during normal operation, the same operation as for a utility power source failure will be triggered.). - Verify that input voltage and input frequency are within the rated limits. See §18.4 "Specifications".
UPS does not switch from bypass power supply to UPS power supply.	Green OUTPUT blinking, Green INV.ON/STANDBY blinking	- When "Overload Recovery Operation" in the user setting menu is set to "Auto return": The UPS switches to UPS power supply every 2.5 seconds, and switches back to bypass power supply if the overload condition still persists. This cycle is repeated. See §3.10 "Setting Overload Recovery Operation" in the <i>User Settings Guide</i>. - When "Overload Recovery Operation" in the user setting menu is set to "Bypass": If the utility power voltage is low and the load current is below the overload detection threshold when the UPS switches to bypass power supply, the UPS continues to switch between UPS power supply and bypass power supply. See §3.10 "Setting Overload Recovery Operation" in the <i>User Settings Guide</i>.
Cannot perform battery test.	-	- A battery test cannot be performed when: ① Inverter is stopped. ② Bypass power supply is active. ③ Input voltage or input frequency is out of range. ④ Shutdown under remote control is in progress. ⑤ UPS is defective.
When using the power management software, serial communication fails.	-	- Check that "Interface" in the user setting menu is set to "Workstation". See §3.5 "Setting PC Interface" in the <i>User Settings Guide</i> and §5.3 "External Interfaces". The factory default setting is "Workstation". - Check the setting of "Serial Baud Rate". See §3.6 "Setting Serial Baud Rate" in the <i>User Setting Guide</i>. The factory default setting is "9600". Select the same setting value as the setting of power management software.
Automatic UPS restart does not occur after shutdown due to battery exhaustion following power outage.	-	Check the setting of "UPS Operation Upon Power Recovery" in the user setting menu. Automatic UPS restart does not occur if this item is set to "OFF". If this item is set to "30%", "50%", or "80%", the UPS does not start until the batteries are charged to the specified level. The factory default setting of this item is "Auto". See §3.7 "Setting UPS Operation Upon Power Recovery" in the <i>User Settings Guide</i>.
The UPS does not automatically start at the time set for scheduled operation in the power management software.	-	If "When power failure recovered, automatically start the UPS" of the "Configuring the UPS control conditions" items described in the <i>User guide of the Power Management Software</i> is selected and the value "10 to 90" is set for the specified value (%), the UPS will not start even at a scheduled start time if the battery is not charged to the specified value. When scheduling operation for the UPS, set this specified value (%) to "0". For details, refer to "Setting the Shutdown Conditions" in the <i>User Guide of the power management software</i>.
"Green DOUBLE CONV." and "Green ECONOMY" light and go off frequently at irregular intervals.	-	The UPS is switching frequently between operating modes because the utility power is unstable. Set the UPS operating mode to "Double Conversion". For details, see §3.1 "Setting UPS Operation Mode" in the <i>User Settings Guide</i>. The factory default setting of this item is "Auto".
"Red ALARM" is lit.	-	An alarm condition or error has occurred. Contact your supplier.

Note

When the troubles cannot be resolved even if you perform the countermeasures above, or when other failure occurs in the UPS, contact your supplier.

§16. How to Use Power Management Software

What is Power Management Software “**SANUPS SOFTWARE STANDALONE**” (supplied CD-ROM)?

This software is used for power supply control or management from the computer by communicating the UPS to a computer (personal computer or workstation).

Install power management software on your computer.

For more information, refer to the *Install Guide and User Guide* in the CD-ROM of the power management software.

The following is the minimum system configuration required for the setup and operation of the SANUPS SOFTWARE STANDALONE.

Computer: AT compatible

CPU: PentiumIII® 500MHz (or greater)

Memory: Minimum of 32 MB (64 MB or more recommended)

Available disk space: Minimum of 95MB

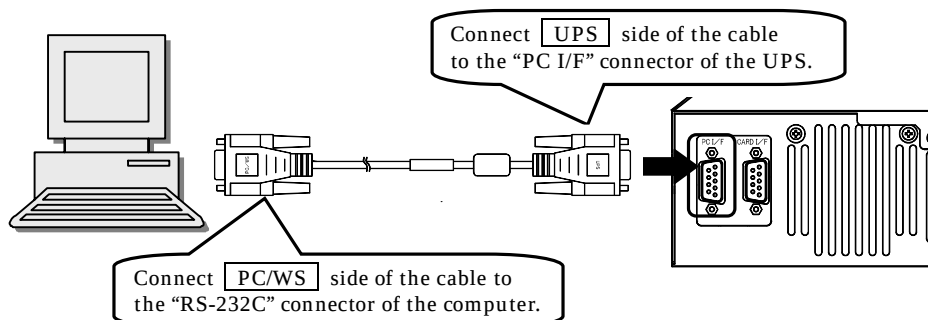
Display: Minimum 640 x 480 pixel resolution

Supported OS: Windows® NT 4.0 (*1), Windows® 2000, Windows® XP(x86, x64), Windows® Server 2003(x86, x64) (*2)

Windows® Vista(x86, x64), Windows® Server 2008(x86, x64) (*3), Windows 7(x86, x64)

(*1) Service Pack 6 or above. (*2) Standard Edition or Enterprise Edition. (*3) Standard or Enterprise

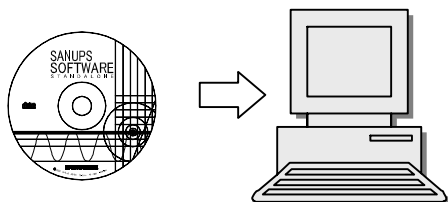
- ① Check that “Interface” in the user setting is set to “Workstation”. The factory default setting is “Workstation”. See §3.5 “Setting PC Interface” in the *User Settings Guide* for how to set.
- ② Connect the “PC/I/F” connector of UPS to the computer using the supplied Network cable.
- ③ Check that network cable connection is not loose.



Note

CARD I/F connector and PC I/F connector can not be used simultaneously.

- ④ Insert the SANUPS SOFTWARE STANDALONE CD-ROM into the CD-ROM drive to install this program.
The installation program starts automatically. Proceed as instructed on the screen.
- ⑤ After completing the software installation, reboot the computer.
- ⑥ Launch the SANUPS SOFTWARE STANDALONE from the Windows Start menu to set up.



Tip

If the installation program does not start automatically, double-click Setup.exe on the CD-ROM to start installation manually.

This completes preparation to use SANUPS SOFTWARE STANDALONE.

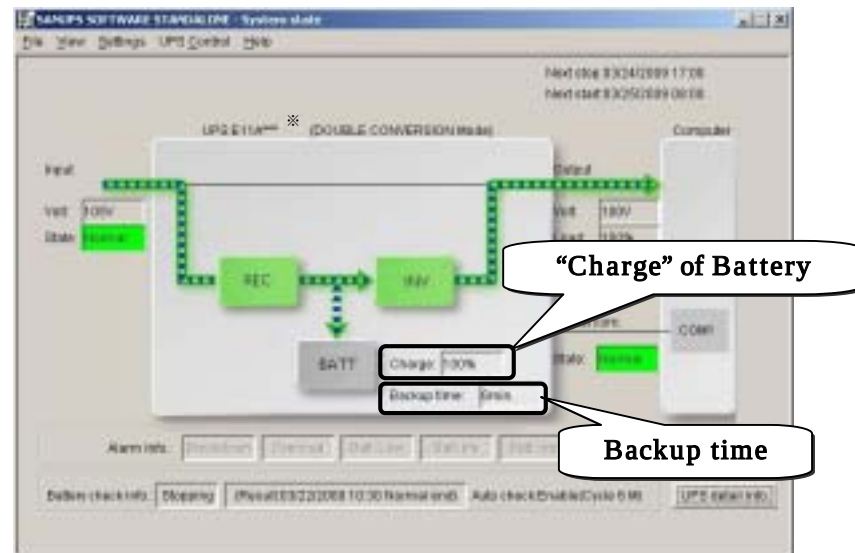
For more usage information, refer to the *Install Guide and User Guide* in the CD-ROM of the power management software.

Usage Notes for Power Management Software

When using the supplied “SANUPS SOFTWARE STANDALONE”, note the following instructions for the items on the main screen.

See §6.1 “Main Screen” in the *User Guide* of SANUPS SOFTWARE STANDALONE for details.

Main screen of SANUPS SOFTWARE STANDALONE



※ When using E11A351*021 model, UPS model name is displayed as “E11A351A011”.

“Charge” of Battery

- (1) If UPS is not charged for 12 hours or more when the UPS first started, “Charge” is not displayed properly. See §9.2 “UPS Charge” to charge the UPS.
- (2) If the UPS is stopped and then restarted, even when the UPS is charged enough, “Charge” might be displayed as “80%” or “90%”. This occurs due to the operating conditions such as ambient temperature. In this case, “Charge” will be displayed properly, if UPS is operated normally for 1 or 2 hours.
- (3) Connect the battery connector correctly. If the UPS is operated without the batteries, “Charge” might show a value lower than the actual charge rate. Moreover, even if the battery connector is reconnected and operates the UPS, the proper charge rate is not displayed immediately. In this case, “Charge” will be displayed properly, if UPS is operated normally for 12 hours or more.
- (4) Display of “Charge” is only an approximation. An actual charge rate of the battery might differ slightly.

“Backup time” of Battery

- (1) In “Setting the shutdown trigger conditions” of SANUPS SOFTWARE STANDALONE, if “When the backup-time is under the specified value.” is selected as the shutdown trigger conditions, set the time more than 40% of the backup time displayed on the main screen. Refer to §6.4 “Setting the Shutdown Conditions” in the *User Guide* of SANUPS SOFTWARE STANDALONE for details.
- (2) If the “Load” displayed on the main screen is less than 30%, the backup time sometimes shows improper value.
- (3) “Backup time” displayed is only an approximation. An actual backup time might differ slightly.

§17. Using Standard OS UPS Services

This function is only available for the E11A351U021 model. It is not available for the E11A351U001 model.

You can use the standard UPS service of your operating system to execute an automatic shutdown when power is lost. See §17.1 or §17.2, depending on your operating system. Use the supplied Network cable to connect the PC I/F connector on the UPS to the serial connector on the computer.

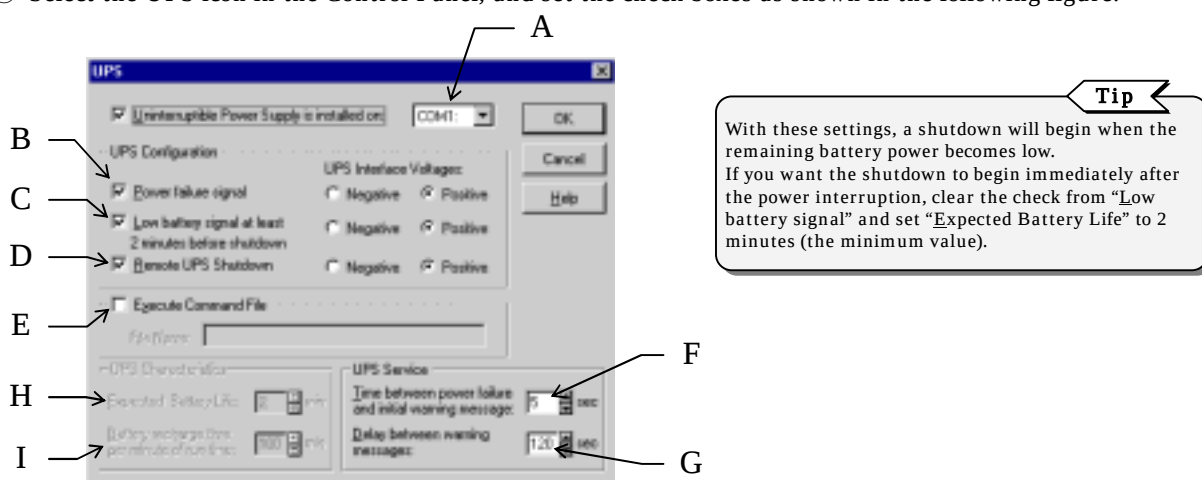
Set the interface setting to “Standalone” to use the standard OS UPS service.

For details on the setting procedure, see §3.5 “Setting PC Interface” in the *User Settings Guide*.

§17.1 Windows NT

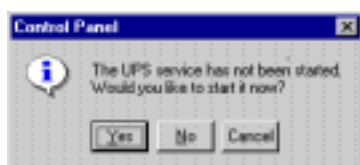
To make UPS settings, log in as a user with Administrator privileges.

- ① Select the UPS icon in the Control Panel, and set the check boxes as shown in the following figure.



No.	Item	Description
A	Uninterruptible Power Supply is installed on	Specifies the number of the COM port where you connected the UPS and the Network cable.
B	Power failure signal	Specifies that a warning message should be displayed according to the settings in the “UPS Service” section.
C	Low battery signal	Specifies that the OS shutdown should begin on reception of a UPS low battery signal. When this check box is not checked, the shutdown begins on reception of a power failure signal, according to the settings in the “UPS Characteristics” section.
D	Remote UPS Shutdown	When this check box is checked, the UPS shuts down 2 minutes after commencement of the OS shutdown. A Registry setting change is required to change the shutdown time.
E	Execute Command File	Check this check box and enter a command file name if you want to execute a command file before starting the shutdown. Only commands which finish executing within 30 seconds can be entered here.
F	Time between power failure and initial warning message	Specifies the time between a power failure and the initial warning message. No warning message appears if power is restored within the specified time.
G	Delay between warning messages	Specifies the interval between warning messages.
H	Expected Battery Life	This is enabled when “Low battery signal” is disabled.
I	Battery recharge time per minute of run time	This is enabled when “Low battery signal” is disabled. The recharge time is calculated as a sum from the time that the UPS service starts. Battery operation starts when power is interrupted, and the OS shutdown begins when the remaining backup time reaches 2 minutes.

- ② Click “Yes” in the message that appears when you click “OK”.

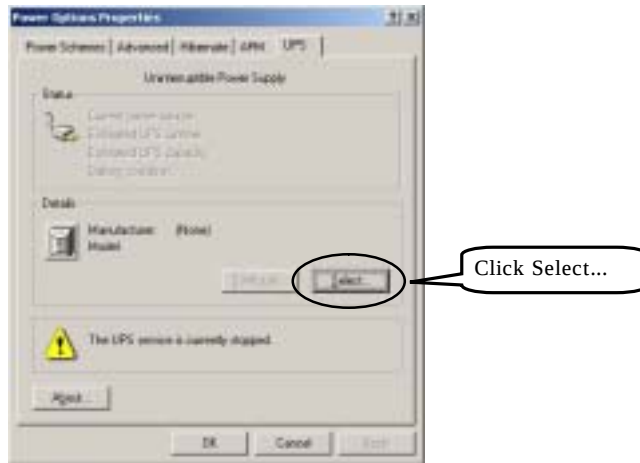


This completes the settings.

§17.2 Windows 2000/XP/Server 2003

To make UPS settings, log in as a user with Administrator privileges.

- ① Select the “Power Option Properties” icon in the Control Panel, and then click the “Select...” button in the UPS tab.



- ② Select “Generic” in the “Select manufacturer” list, select “Custom” in the “Select model” list, and then click “Next”.



- ③ Make the settings shown in the following figure, and then click “Finish”.
(Select the “Positive” option before clearing the check from the UPS Shutdown check box.)



Note

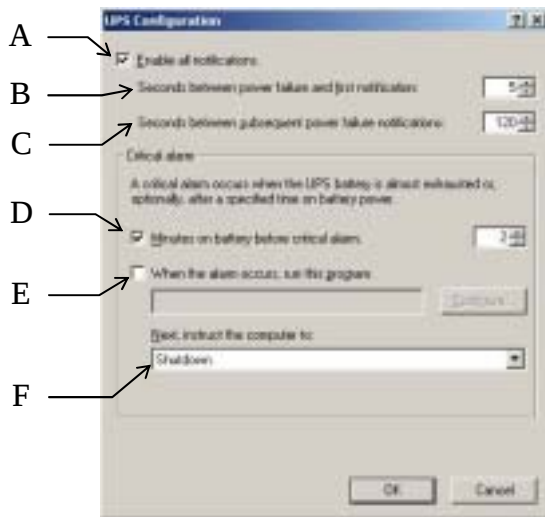
Even if you enable “UPS Shutdown”, the UPS will not shut down automatically after Windows 2000/XP/Server 2003 shutdown. If you need automatic UPS shutdown, use the optional power management software.

No.	Item	Description
A	<u>P</u> ower Fail/On Battery	Specifies that a warning message should be displayed according to the settings in the “UPS Service” section.
B	<u>L</u> ow Battery	Specifies that the OS shutdown should begin on reception of a UPS low battery signal.
C	<u>U</u> PS Shutdown	Clear this check box.

- ④ Click the “Configure...” button.



- ⑤ Make the settings shown in the following figure, and then click the “OK” button. When you return to the screen in step ①, click “Apply”.



No.	Item	Description
A	<u>E</u> nable all notifications	Check this if you want to display all warning messages related to power failures.
B	Seconds between power failure and <u>f</u> irst notification	Specifies the time between a power failure and the first warning message. No warning message appears if power is restored within the specified time.
C	Seconds between subsequent power failure notifications	Specifies the interval between subsequent warning messages.
D	<u>M</u> inutes on battery before critical alarm	Specifies the number of minutes that should elapse after a power failure until the OS shutdown begins. The minimum time is 2 minutes. The OS shutdown begins after the specified time, or after the battery power becomes low (as specified in step ③), whichever occurs earlier.
E	When the alarm occurs, run this program	Check this check box and enter a command file name if you want to execute a command file before starting the shutdown. Only commands which finish executing within 30 seconds can be entered here.
F	<u>N</u> ext, instruct the computer to	Specifies whether Windows 2000/XP/Server 2003 should shut down or hibernate. If you select “Shut Down”, Windows2000/XP/server2003 is shut down. If you select “Hibernate”, all of the contents of memory are copied to hard disk. “Hibernate” cannot be selected unless the “Enable hibernation” check box is checked in the “Hibernate” tab.

This completes the settings.

§18. Characteristic of UPS

§18.1 Basic Operation

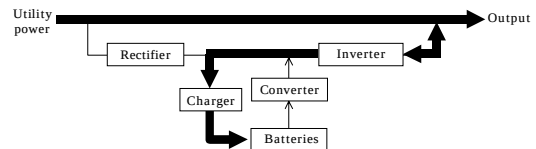
(1) Normal operation

In normal operation, the UPS switches automatically* between the three modes (a) to (c) depending on the state of the power.

* The UPS does not switch to the other mode from “Double Conversion” mode, when “UPS Operation Mode” in the user setting is set to “Double Conversion”.

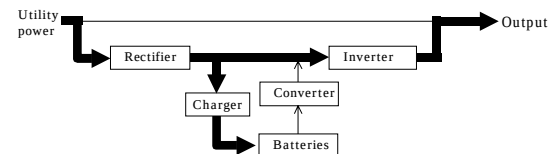
(a) Active Filter mode

The UPS operates in Active Filter mode when the input power voltage is within a certain range and the output power factor is below a certain value. In Active Filter mode, the UPS receives power from the utility power source and supplies it to the load. At the same time, it compensates for high frequencies in the input power at the inverter. The batteries are kept continually charged and ready in case a problem (outage or voltage drop) occurs in the utility supply.



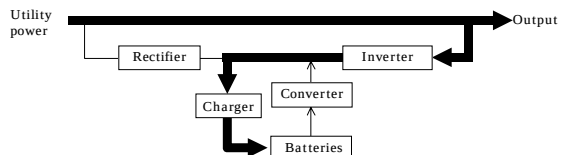
(b) Double Conversion mode

The UPS switches to Double Conversion mode when the input power voltage is outside a certain range. In Double Conversion mode, the UPS converts AC power from the utility power source into DC power through the rectifier, and reconverts this DC power back into AC power through the inverter and supplies it to the load. The output power is stable AC power synchronized with the input power source. The batteries are kept continually charged and ready in case a problem (outage or voltage drop) occurs in the utility supply.



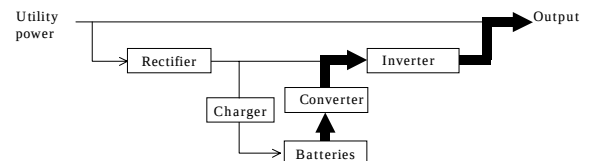
(c) Economy mode

The UPS switches to Economy mode when the input power voltage is within a certain range and the output power factor is above a certain value. In Economy mode, the UPS receives power from the utility power source and supplies it to the load. At the same time, the inverter is connected to the load and ready to activate. The batteries are kept continually charged and ready in case a problem (outage or voltage drop) occurs in the utility supply.



(2) On failure of utility power

When a fault or an outage occurs in the utility power source, the rectifier and charger cease operating while inverter operation continues, now using the batteries as a DC source to produce AC voltage, to ensure stable power supply to the load without even a momentary power dropout. At the same time, the buzzer sounds the battery operation alarm, and the “Green INPUT” indicator starts blinking.



(3) Upon recovery of utility power

When normal utility power is restored, rectifier and charger operations resume automatically, returning to the normal operating state described in §18.1 (1).

(4) When battery voltage declines

When low voltage or an outage in the utility power source continues, causing the battery voltage to decline to about value (1.85 V/cell) in the right table, the “Red BATT.LOW” indicator lights to indicate low battery voltage.

* When “Low Battery Voltage Warning Timing” in the user setting menu is set to “2 minutes” or “3 minutes”, the alarm is issued at the point when the remaining battery time drops to the specified level.

Model	Batter voltage
E11A351U	approx.11.1V

(5) Extended power outage

If a power outage persists and the battery voltage reaches the final discharge level, a protective circuit shuts off the inverter to prevent over-discharging of the batteries. When normal utility power recovers after the inverter has been stopped automatically, operation is automatically resumed, returning to the normal operating state described in §17.1 (1).

* When “UPS Operation Upon Power Recovery” in the user setting menu is set to “OFF”, inverter output remains stopped. When it is set to “30%”, “50%”, or “80%”, the UPS restarts operation once the batteries are charged to the specified level and then returns to the normal operating state described in §18.1 (1).

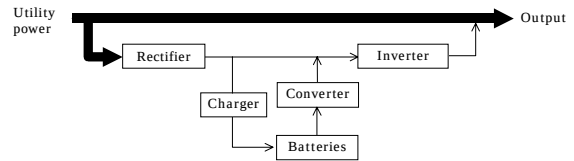
§18.2 Protective Functions

(1) Overload protection

If the UPS output is overloaded by exceeding the current capacity of the inverter, such as when a computer system boots up, the output selector automatically switches the source of AC power from the inverter to the bypass circuit, without interruption.

After a certain period of time has elapsed, the source of power to the load is switched back to the inverter without interruption (auto-return), as shown in §18.1(1).

* When “Overload Recovery Operation” in the user setting menu is set to “Bypass”, the UPS switches to inverter power supply without interruption when the overload is resolved. However, the power supply is not switched in Economy mode.



(2) UPS fault protection

If a fault occurs in the UPS, the output selector activates automatically and switches to bypass power without interruption. The “Red ALARM” indicator lights, and the alarm buzzer sounds. The power supply route is the same as for an overload.

Output from the UPS will stop if a power outage occurs during bypass operation due to the UPS fault. Contact your supplier or SANYO DENKI as soon as possible.

§18.3 Protective Function Table

Indication of the marks in the table are as follows.

Lit LED :

Blinking LED :

Buzzer Alarm : ① - ④

The following table shows functions and operations which activate to protect the UPS.

Item	Operation panel (front panel) indicators						Alarms Buzzer (*1)	Protective functions (UPS operations)	Notes
	Green INPUT	Green OUTPUT	Green INV.ON STAND BY	Red ALARM	Red O.L	Red BATT. LOW			
Preparation		(*2)	(*2)	-	-	-	-	Rectifier, charger, operation	Power up
Normal				-	-	-	-	Inverter operation	Power up, operation
Serious failure					-	-	①	Stop inverter Bypass supply	
Overload (effective value)				-		-	④	Bypass supply	Auto return
Forced bypass				-	-	-	-		Manual switch to bypass supply
Input over voltage				-	-	-	②	Stop rectifier and charger Inverter operation	Battery operation
Input over voltage (prolonged)				-	-		③		Battery operation (*3)
Power outage				-	-	-	②		Battery operation
Power outage (prolonged)				-	-		③		Battery operation (*3)
Input error (frequency)				-	-	-	②		Battery operation
Input error (prolonged)				-	-		③		Battery operation (*3)
Battery failure					-		①	Stop inverter Bypass supply	

(*1): Buzzer sound patterns:

- ① * _____ Continuous tone
- ② ** ** Continuous beeps
- ③ *****
- ④ **** **** ...

Tip
Press to stop the buzzer.

(*2): In this state, the LED blinks or is off, depending on the setting of “UPS Operation at OFF” in the user setting menu.

When this setting is set to “Bypass”

When this setting is set to “OFF” : -

(*3): Battery operation. Stops inverter operation when final battery discharge is reached.

§18.4 Specifications

Item			Standard or Performance				Notes	
MODEL			E11A351U001	E11A351U001J	E11A351U021	E11A351U021J		
TYPE			E11A351A001US(P)*	E11A351A001USJ(P)*	E11A351A021US(P)*	E11A351A021USJ(P)*		
Output capacity			350VA／245W					
Cooling system			Forced air cooling					
AC input	Input plug		NEMA 5-15P					
	Phases		Single phase, 2-wire					
	Voltage		120V	See Notes	120V	See Notes	100,110,115,120V: User settable (*6) (Rated voltage same as output voltage)	
			-20% to +15%: Double conversion mode operation ±5%: Economy or Active Filter mode operation when Auto is set. ±8%: Economy mode operation when Economy is set.					
	Frequency		50Hz or 60Hz				±8%: Double Conversion mode ±1, 3, 5%: Economy /Active Filter mode	
Power requirements		358VA				Max. capacity during battery charging		
Input power factor			0.95 or more				During rated output (*2)	
AC Output	Outlet		NEMA 5-15R×4					
	Phases		Single phase, 2-wire					
	Voltage		120V	See Notes	120V	See Notes	100,110,115,120V: User settable (*6)	
	Voltage regulation		Rated voltage ±2%				During Double Conversion mode operation	
	Rated frequency		50Hz or 60Hz				Same as input frequency (auto selection)	
	Battery power startup frequency		50Hz	60Hz	50Hz	60Hz	User settable	
	Frequency regulation		Rated frequency within ±1%: Double conversion setting. Rated frequency within ±1%, ±3% or ±5%: Auto or Economy setting.				1, 3, 5% selectable UPS free running operation ±0.5%	
	Voltage waveform		Sine wave					
	Distortion factor of voltage waveform		Linear load: 3% or less 100% rectifier load: 8% or less				During rated output	
	Transient voltage variation	Rapid load change	Rated voltage ±5 % (*5)				0% ⇔ 100% at transient or output switch	
		Power outage, recovery					During rated output	
		Rapid input voltage change					±10% variation	
	Response time		5 cycles or less (*5)					
	Load power factor (lag)		0.7 (lag)				Variation range 0.7 (lag) to 1.0	
	Overcurrent protection		Auto switch to bypass circuit at 105% or more				With auto return function	
	Overload capability	Overload	105%				200ms	
		Inverter Bypass	5A (fuse)				200% 30 sec., 800% 2 cycle (reference)	
	Batteries	Type		Small-sized valve regulated lead-acid battery				
		Number		1				12V per battery, series
Rated capacity		34W				15 minute-rate		
Backup time		6 minutes (245W)				At 25°C (77°F) ambient temperature, rated load		
Generated heat			59 W				During Double Conversion mode operation	
Input leakage current			3mA or less					
Operating environment			Ambient temperature: 0 to 40°C (32 to 104°F) Relative humidity: 20 to 90%				(*3)	
Acoustic noise			40 dB or less				1 m (approx. 40 inches) from UPS front panel, 'A' characteristics (linear load)	
Interface connector	PC I/F	Available	Available	Available	Available			
	CARD I/F	—	—	Available	Available	For LAN Interface, Contact Interface		
Safety standard			UL1778-4th/C22.2 No.107.3-05-2nd, CE: IEC62040-1:2008					
Emission			FCC Part15 Sub partB Class-A EN62040-2 C2:2006, EN55022:2006 Class-A VCCI Class-A					
Immunity			EN62040-2:2006, EN55024:1998/A1:2001/A2:2003					

(*1) The inverter is capable of operation synchronized with AC input frequency and instantaneous switchover provided that the AC input frequency is within the rated frequency, and the AC input voltage is within the rated voltage.

(*2) When input voltage waveform distortion is under 1% during Double Conversion mode operation.

(*3) The UPS contains batteries. Battery service life will be foreshortened if the UPS is used in an environment where the ambient temperature exceeds 30°C (86°F).

(*4) If grounded, the ground phase of the input and output must match according to UPS specifications.

(*5) During Double Conversion mode operation. When UPS operates in Economy mode or Active Filter mode, these depend on utility power.

(*6) Voltage settable function is available for the E11A351U-J model only. Default setting is 100V. E11A351U model is designed for a 120V AC power supply. This Model is authorized as UL Model.

§19. Warranty

Warranty for use in Japan: 1 year

Warranty for use Overseas: 1 year

Warranty for use in North America: 3 years*

* Valid only when the UPS is purchased from a vendor recognized by Sanyo Denki.

1. In the above areas, this product is warranted for the specified periods against electrical failures due to materials or workmanship.
2. Free repair or replacement by a product with equivalent functions will be made when it is determined that failure has occurred because of defects in materials or workmanship.
3. This warranty is void in the event of any modification or change to the product supplied by Sanyo Denki.
4. This warranty is void in the event of any improper use of the product supplied by Sanyo Denki, or failure to use the product as specified in this Instruction Manual.
5. This warranty does not apply when the product is used aboard a ship or in another area subject to vibrations.
6. This warranty does not apply when the product is operated under extraordinary conditions, for example periodic complete discharge of the batteries.
7. This warranty is void in the event that the product supplied by Sanyo Denki is installed in an inappropriate location.
8. This warranty does not apply to failures due to accidents, improper use, or use for other than the product's intended use.
9. This warranty does not apply to defects or damages arising from fire, earthquake, storm or flood disaster, lightning or other natural disasters including pollution, salt disaster, gas disaster (chloride gas), non-standard voltage or incorrect power sources other than those specified.
10. This warranty does not apply to defects or damages arising from mishandling, such as during transportation, relocation or dropping of the UPS by the customer after purchase.
11. Sanyo Denki reserves the right to determine whether damage to a load device connected to this product is due to faulty operation by this product. (In the event of any such claim, the affected load device must be sent to Sanyo Denki for inspection.) *
12. Warranties for devices other than the product supplied by Sanyo Denki shall be the warranties provided by the manufacturers of those devices. *
13. Sanyo Denki provides no warranty for products made by other manufacturers used or composed in the products manufactured by Sanyo Denki. *
14. This warranty applies to the product specified by Sanyo Denki. It does not apply to any other device.
15. Sanyo Denki disclaims all responsibility for damage to load device software, loss of data, lost profits, and lost opportunities.
16. This warranty does not apply to medical or industrial devices connected to this product.